

The purpose of this Technical Bulletin is to communicate an update to the listed, alternate vent suppliers for the 2520FFU and 2532FFU Rinnai tankless water heaters.

- Effective immediately Metal-Fab Corr/Guard Direct Vent system will be accepted as a listed, alternate vent supplier. The Rinnai Operation / Installation manual and the CSA certificate of compliance will be revised to reflect this addition.

Background: Accepted, listed, alternate vent suppliers have proven to meet both Rinnai quality standards and the requirements of ANSI Z21.10.3 Section 1.29 (Vent and Air-Intake Pipes Of Direct Vent Systems).

Recommendation: Vent systems must be installed per the Rinnai Operation / Installation manual and the instructions provided by the vent manufacturer. Rinnai does not sell alternate vent systems and does not assume responsibility of alternate vent systems installed on the Rinnai water heater.

If you have any questions or concerns related to vent products on the Rinnai water heater, contact Rinnai Technical Services at 1-800-621-9419. If you have specific questions or concerns related to Metal-Fab venting, contact Metal-Fab customer service at 1-800-835-2830.