

FAST Contractor Warranty Parts Claims Form



Grand Hall USA, Inc. 3838 West Miller Road Garland, Texas 75041 TEL 866 946 1096 FAX 972 279 8440 www.eternalwaterheater.com

This form is for Grand Hall's FAST contractors who purchased stocking warranty parts directly from Grand Hall and have used said parts for warranty purpose. Please fill this form completely and accurately for proper processing. Attach your **invoice from Grand Hall** on the stocking warranty parts, attached a copy of the product owner's **proof of purchase**, and allow up to 4 weeks for claims processing.

FAST Contractor Information		Product Owner Information	
Claim Date:		Service Call Date:	
Company Name:		Company Name:	
Contact Name:		Contact Name:	
Address:		Address:	
City:		City:	
State:	Zip:	State:	Zip:
Phone:		Phone:	
Fax:		Fax:	
Email:		Email:	

Repaired Unit Serial # _____ Model # _____

Brief Description of Problem:

Part #	Description	Warranty Reason (E-code, cracked, bent etc...)

Reviewed by: _____ Date: _____ CL#: _____ (GHUSA Use)