Changes for the Better



Revision C: • Errors in TROUBLESHOOTING have been corrected. Please void OBH502 REVISED EDITION-B.

OUTDOOR UNIT SERVICE MANUAL

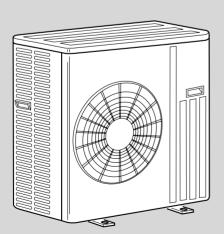


No. OBH502 REVISED EDITION-C

Models

MUZ-D30NA/-1/-01/-02 MUZ-D36NA/-1/-01/-02 MUY-D30NA/-1 MUY-D36NA/-1

> Indoor unit service manual MSZ-D•NA Series (OBH501) MSY-D•NA Series (OBH501)



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PARTS CATALOG (OBB502)



Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

Revision A:

• 3. SPECIFICATION has been corrected.

Revision B:

• MUZ-D•NA-1/-1/2 and MUY-D•NA-1 have been corrected.

Revision C:

• Errors in TROUBLESHOOTING have been corrected.

1 TECHNICAL CHANGES

MUZ-D30NA MUZ-D30NA-III MUZ-D36NA MUZ-D36NA-III MUY-D30NA MUY-D36NA

1. New model

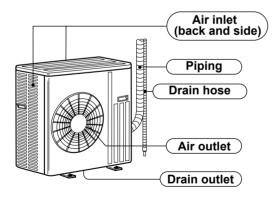
1. Wiring diagram has been changed.

2. Fan motor has been changed.



PART NAMES AND FUNCTIONS

MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA



3

Item		Model	MSZ-D30NA	MSY-D30NA	MSZ-D36NA	MSY-D36NA						
Capacity Rated (Minimum ~	Cooling *1	Btu/h	30,700 (9,800 ~ 30,700)	30,700 (9,800 ~ 30,700)	32,000/33,200 (9,800 ~ 32,000) / (9,800 ~ 33,200)	33,200/34,600 (9,800 ~ 33,200) / (9,800 ~ 34,600)						
Maximum)	Heating 47 *1		32,600 (8,700 ~ 34,000)	_	35,200 (8,700 ~ 36,000)	_						
Capacity	Heating 17 #2	Btu/h	20,800		22,800							
Power consumption Rated (Minimum ~ Maximum)	Cooling *1	w	3,850 (620 ~ 3,850)	3,380 (620 ~ 3,380)	4,140/4,360 (620 ~ 4,140) / (620 ~ 4,360)	4,210/4,240 (620 ~ 4,210) / (620 ~ 4,240)						
(TOTAL)	Heating 47 ¥1		3,360 (520 ~ 3,600)	_	3,840 (520 ~ 4,100)	—						
Power consumption	Heating 17 *2	W	2,620	—	3,000	_						
EER	Cooling		8.0 [14.5]	9.1 [16.0]	7.7/7.6 [14.5]	7.9/8.2 [15.1]						
HSPF IV(V) ℁ 4	Heating		8.2 (6.7)		8.2 (6.7)							
COP	Heating *1		2.84		2.69							
Outdoor unit model			MUZ-D30NA	MUY-D30NA	MUZ-D36NA	MUY-D36NA						
Power supply	V , phas	e,Hz		208/230	0,1,60							
Max. fuse size (time	delay)	А		2	5							
Min. circuit ampacity		А	21									
Fan motor		F.L.A	0.93									
	Model			TNB220	FMCHT							
Compressor		R.L.A			6							
		L.R.A			0							
	Refrigeration oi	CC	870 (NEO22)									
Refrigerant control	1		Linear expansion valve									
Sound level % 1	Cooling	dB(A)	55	55	56	56						
	Heating		57	—	57 —							
Defrost method	1		Reverse cycle	_	Reverse cycle							
	W				1/16							
Dimensions	D	in.			3							
	H				7/16	(00						
Weight		lb.	141	126	141	126						
External finish					BY 7.8/1.1							
Remote controller					ss type							
Control voltage (by b	oulit-in transforme	er)			4 VDC							
Refrigerant piping	Linuid											
Refrigerant pipe size (Min. wall thickness)		in.	3/8 (0.0315)									
	Gas Indoor		5/8 (0.0394)									
Connection method	Outdoor		Flared									
	Height											
Between the indoor & outdoor units	difference	ft.	50									
	Piping length											
Refrigerant charge (I	K410A)	240/040	4 lb. 10 oz.	4 lb.	4 lb. 10 oz.	4 lb.						

NOTE: Test conditions are based on ARI 210/240. *1: Rating conditions (Cooling) — Indoor: 80°FDB, 67°FWB, Outdoor: 95°FDB, (75°FWB) (Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 47°FDB, 43°FWB *2: (Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 17°FDB, 15°FWB

Rated frequency Rated frequency Maximum frequency

Test condition

₩3,₩4

	Mode	Test	Indoor air c	ondition (°F)	Outdoor air o	condition (°F)
R	MODE	lest	Dry bulb	Wet bulb	Dry bulb	Wet bulb
		"A" Cooling Steady State at rated compressor Speed	80	67	95	(75)
		"B-2" Cooling Steady State at rated compressor Speed	80	67	82	(65)
	SEER (Cooling)	"B-1" Cooling Steady State at minimum compressor Speed	80	67	82	(65)
		Low ambient Cooling Steady State at minimum compressor Speed	80	67	67	(53.5)
		Intermediate Cooling Steady State at Intermediate compressor Speed *5	80	67	87	(69)
		Standard Rating-Heating at rated compressor Speed	70	60	47	43
		Low temperature Heating at rated compressor Speed	70	60	17	15
	HSPF	Max temperature Heating at minimum compressor Speed	70	60	62	56.5
	(Heating)	High temperature Heating at minimum compressor Speed	70	60	47	43
		Frost Accumulation at rated compressor Speed	70	60	35	33
		Frost Accumulation at Intermediate compressor Speed *5	70	60	35	33

★5: At Intermediate compressor Speed =("Cooling rated compressor speed" - "minimum compressor speed") / 3 + "minimum compressor speed".

OPERATING RANGE

(1) POWER SUPPLY

	Rated voltage	Guaranteed voltage (V)						
Outdoor unit	208/230 V 1 phase 60 Hz	Min. 187 208 230 Max. 253						

(2) OPERATION

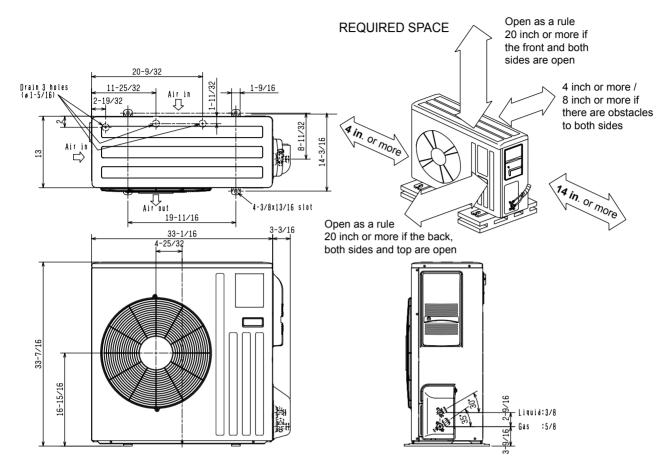
		Intake air temperature (°F)								
Mode	Condition	Ind	oor	Out	door					
		DB	WB	DB	WB					
	Standard temperature	80	67	95	—					
Cooling	Maximum temperature	90	73	115	_					
Cooling	Minimum temperature	67	57	14	_					
	Maximum humidity	78	3%	-						
	Standard temperature	70	60	47	43					
Heating	Maximum temperature	80	67	75	65					
	Minimum temperature	70	60	14	13					

4

OUTLINES AND DIMENSIONS

MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

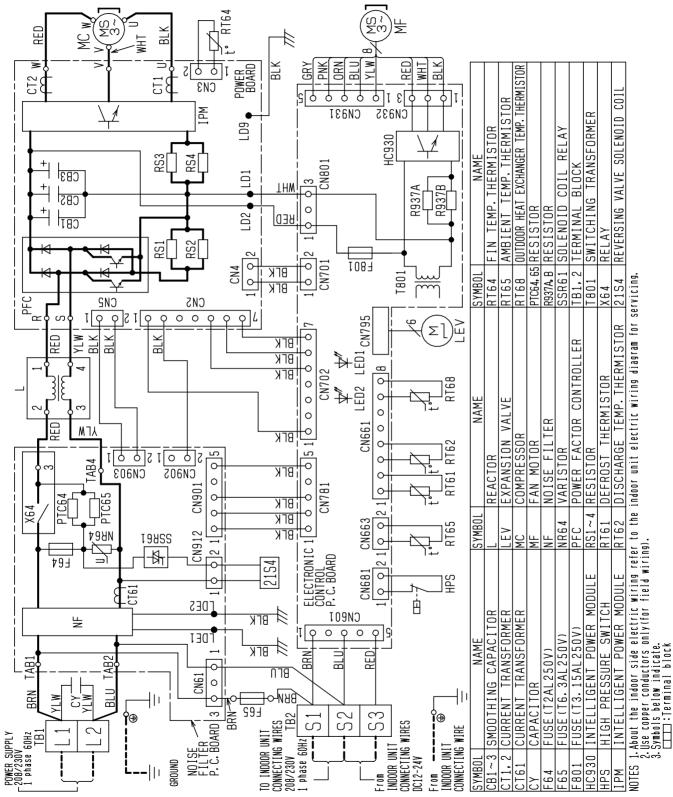
Unit: inch



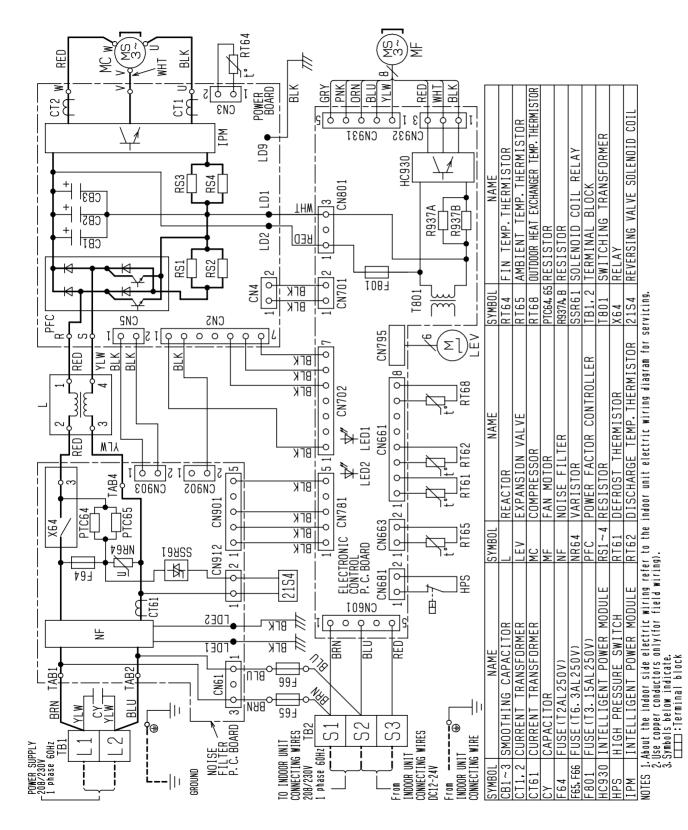
WIRING DIAGRAM

5

MUZ-D30NA MUZ-D30NA-I MUZ-D36NA MUZ-D36NA-I

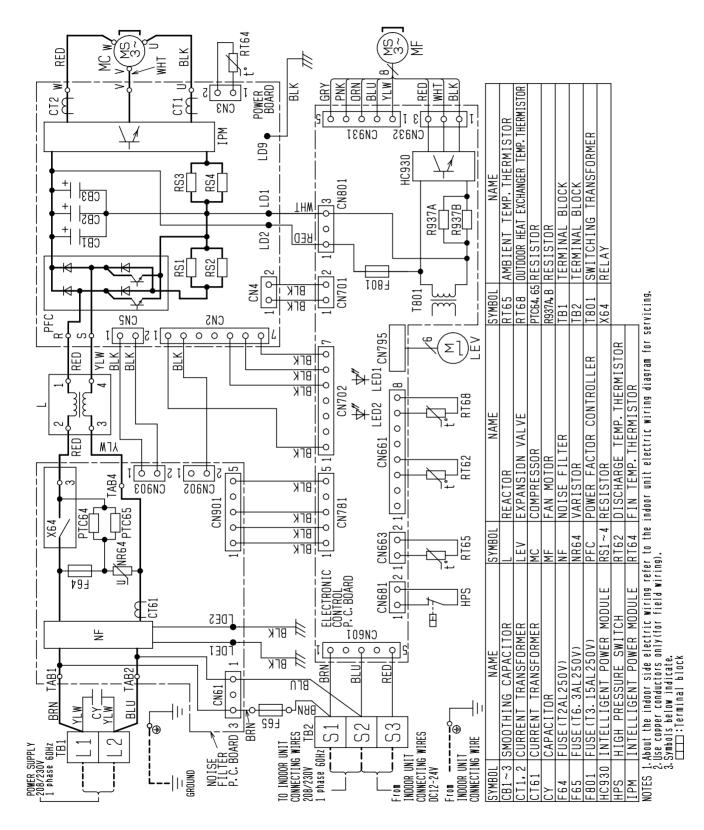


7

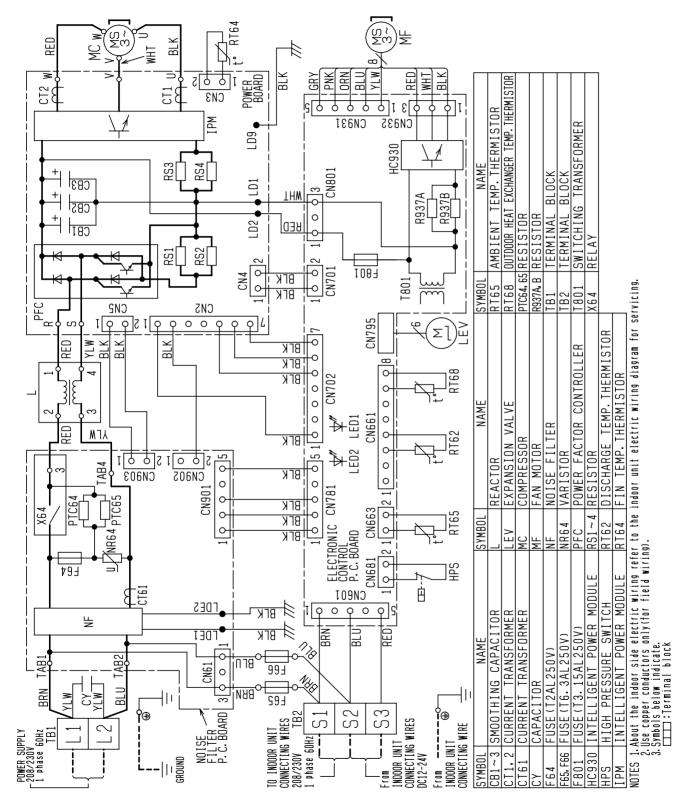


MUZ-D30NA-1 MUZ-D30NA-1 MUZ-D36NA-1 MUZ-D36NA-1

MUY-D30NA MUY-D36NA







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REFRIGERANT SYSTEM DIAGRAM

MUZ-D30NA MUZ-D36NA

Oil Capillary tube O.D. 0.071 x I.D. 0.024 Strainer separator #100 x 39-3/8 (¢1.8 x ¢0.6 x 1,000) Refrigerant pipe $\phi 5/8$ 4-way valve (with heat insulator) Stop valve Service -Þ (with service port) port Outdoor Defrost Flared connection E. heat Ambient temperature thermistor High-pressure Switch thermisto RT61 exchange RT65 Discharge temperature thermistor Service port **RT62** Compressor Outdoor heat exchanger temperature thermistor RT68 Flared connection Strainer Strainer \bowtie R.V. coil Receiver #100 #100 heating ON cooling OFF ₽₹₽ ന്ത Capillary tube Stop valve O.D. 0.142 × I.D. 0.094 Refrigerant pipe ϕ 3/8 → Refrigerant flow in cooling × 1-31/32 (with heat insulator) ---> Refrigerant flow in heating $(\phi 3.6 \times \phi 2.4 \times 50)$

MUY-D30NA MUY-D36NA

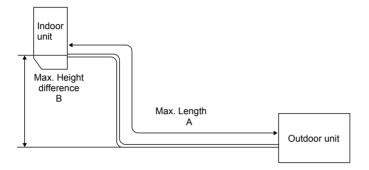
Oil separator Capillary tube Outdoor O.D. 0.071 x I.D. 0.024 heat Ambient temperature thermistor RT65 exchanger Refrigerant pipe ϕ 5/8 (with heat insulator) x 39-3/8 (\$\$\phi1.8 x \$\$\$\$\$0.6 x 1,000) Strainer #100 Service Stop valve ▶ port (with service port) High-pressure Switch Flared connection Outdoor heat Discharge temperature thermistor exchanger Service temperature thermistor RT68 port **RT62** Compressor Flared connection LEV Strainer \bowtie #100 \bowtie ത്ത Capillary tube Stop valve O.D. 0.142 x I.D. 0.094 Refrigerant pipe ϕ 3/8 (\$\overline{\phi}3.6 x \$\overline{\phi}2.4 x 50) (with heat insulator) Refrigerant flow in cooling

Unit: inch

Unit: inch

MAX, REFRIGERANT PIPING LENGTH and MAX, HEIGHT DIFFERENCE

	Refrigeran	t piping: ft.	Piping size O.D: in.			
Model	Max. Length A	Max. Height difference B	Gas	Liquid		
MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA	100	50	5/8	3/8		



ADDITIONAL REFRIGERANT CHARGE (R410A: oz.)

Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

Madal	Outdoor unit	Refrigerant piping length (one way): ft.											
Model	precharged	25	30	40	50	60	70	80	90	100			
MUZ-D30NA MUZ-D36NA	4 lb. 10 oz.	0	2.96	8.88	14.80	20.72	26.64	32.56	38.48	44.40			
				Calculatio	n: X oz. =	2.96/5 oz.	/ ft. × (Re	frigerant p	iping lengt	h (ft.) - 25)			
Model	Outdoor unit	por unit Refrigerant piping length (one way): ft.											
woder	precharged	25	30	40	50	60	70	80	90	100			
MUY-D30NA MUY-D36NA	4 lb.	0	1.08	3.24	5.40	7.56	9.72	11.88	14.04	16.20			

Calculation: X oz. = 1.08/5 oz. / ft. × (Refrigerant piping length (ft.) - 25) **NOTE**: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

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MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

7-1. PERFORMANCE DATA

1) COOLING CAPACITY

	Indoor air					(Dutdoor	intake	air DB t	empera	iture (°F	-)				
Model	IWB (°F)		75			85			95			105			115	
	1000(1)	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC
	71	37.6	19.1	3.43	35.2	17.8	3.75	33.0	16.7	4.04	30.7	15.6	4.25	28.2	14.3	4.43
MUZ-D30NA	67	35.6	22.8	3.23	33.2	21.2	3.56	30.7	19.6	3.85	28.6	18.3	4.08	26.2	16.8	4.27
	63	33.5	25.9	3.08	31.0	24.0	3.41	28.9	22.3	3.68	26.2	20.3	3.93	23.9	18.5	4.08
	71	40.7	19.8	3.88	38.0	18.5	4.25	35.7	17.4	4.58	33.2	16.2	4.82	30.5	14.9	5.01
MUZ-D36NA	67	38.5	23.9	3.66	35.9	22.2	4.03	33.2	20.6	4.36	30.9	19.1	4.62	28.4	17.6	4.84
	63	36.2	27.3	3.49	33.5	25.3	3.86	31.2	23.5	4.16	28.4	21.4	4.45	25.9	19.5	4.62
	71	37.6	19.1	3.01	35.2	17.8	3.30	33.0	16.7	3.55	30.7	15.6	3.73	28.2	14.3	3.89
MUY-D30NA	67	35.6	22.8	2.84	33.2	21.2	3.13	30.7	19.6	3.38	28.6	18.3	3.58	26.2	16.8	3.75
	63	33.5	25.9	2.70	31.0	24.0	2.99	28.9	22.3	3.23	26.2	20.3	3.45	23.9	18.5	3.58
	71	40.7	19.8	3.75	38.0	18.5	4.10	35.7	17.4	4.42	33.2	16.2	4.65	30.5	14.9	4.84
MUY-D36NA (208 V)	67	38.5	23.9	3.54	35.9	22.2	3.89	33.2	20.6	4.21	30.9	19.1	4.46	28.4	17.6	4.67
(200 1)	63	36.2	27.3	3.37	33.5	25.3	3.73	31.2	23.5	4.02	28.4	21.4	4.29	25.9	19.5	4.46
	71	42.4	20.6	3.77	39.6	19.3	4.13	37.2	18.1	4.45	34.6	16.8	4.69	31.8	15.5	4.88
MUY-D36NA (230 V)	67	40.1	24.9	3.56	37.4	23.2	3.92	34.6	21.5	4.24	32.2	20.0	4.49	29.6	18.3	4.71
(=====)	63	37.7	28.4	3.39	34.9	26.3	3.75	32.5	24.5	4.05	29.6	22.3	4.32	27.0	20.3	4.49

NOTE: 1. IWB : Intake air wet-bulb temperature

TC : Total Capacity (x10³ Btu/h) SHC : Sensible Heat Capacity (x10³ Btu/h) TPC : Total Power Consumption (kW) 2. SHC is based on 80°F of indoor Intake air DB temperature.

2) COOLING CAPACITY CORRECTIONS

Refrigerant piping length (one way: ft.)											
25 (std.) 40 65 100											
MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA	1.0	0.95	0.878	0.713							

3) HEATING CAPACITY

	Indoor air		Outdoor intake air WB temperature (°F)										
Model		1	15		25		35		3	45		55	
	IDB (°F)	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC
	75	18.9	2.50	23.6	2.94	28.2	3.28	31.8	3.44	32.8	3.49	37.2	3.63
MUZ-D30NA	70	20.0	2.42	24.5	2.87	28.9	3.19	32.6	3.36	33.6	3.43	38.0	3.56
	65	20.5 2.32		25.6	2.77	29.8	3.11	33.6	3.28	34.6	3.33	38.8	3.49
	75	20.4	2.86	25.5	3.36	30.4	3.74	34.3	3.94	35.4	3.99	40.1	4.15
MUZ-D36NA	70	21.6	2.76	26.4	3.28	31.2	3.65	35.2	3.84	36.3	3.92	41.0	4.07
	65	22.2	2.65	27.6	3.17	32.2	3.55	36.3	3.74	37.3	3.80	41.9	3.99

NOTE: 1. IDB: Intake air dry-bulb temperature

TC : Total Capacity (x10³ Btu/h) TPC : Total Power Consumption (kW)

2. Above data is for heating operation without any frost.

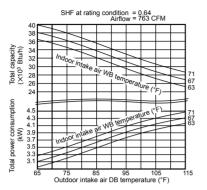
How to operate with fixed operational frequency of the compressor.

- 1. Press the EMERGENCY OPERATION switch on the front of the indoor unit, and select either EMERGENCY COOL mode or EMERGENCY HEAT mode before starting to operate the air conditioner.
- 2. The compressor starts with operational frequency.
- 3. The fan speed of the indoor unit is High.
- 4. This operation continues for 30 minutes.
- 5. In order to release this operation, press the EMERGENCY OPERATION switch twice or once, or press any button on the remote controller.

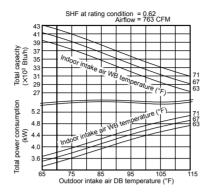
13

7-2. PERFORMANCE CURVE Cooling

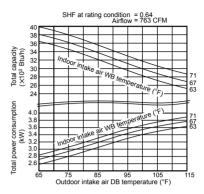
MUZ-D30NA



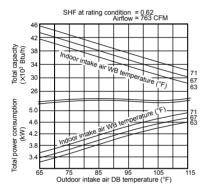
MUZ-D36NA



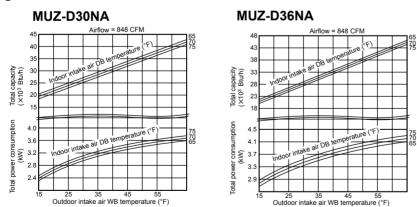
MUY-D30NA



MUY-D36NA



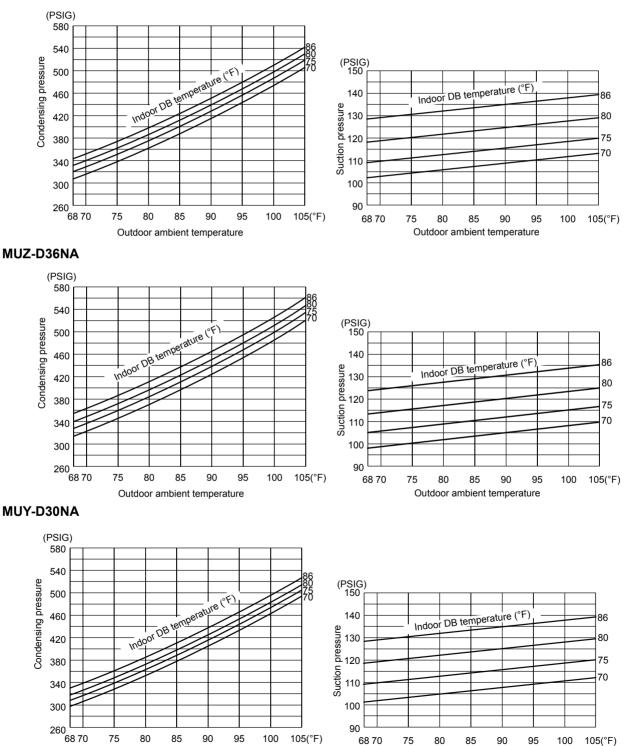
Heating



This value of frequency is not the same as the actual frequency in operating. Refer to 7-5 and 7-6 for the relationships between frequency and capacity.

7-3. CONDENSING PRESSURE Cooling

Data is based on the condition of indoor humidity 50%. Air flow should be set to High speed.



MUZ-D30NA

Outdoor ambient temperature

68 70

75

80

85

Outdoor ambient temperature

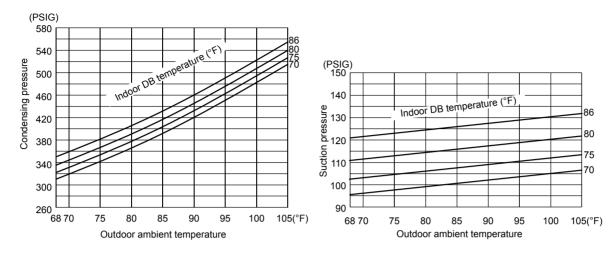
90

95

100

105(°F)

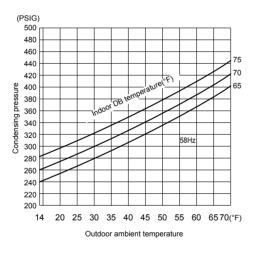
MUY-D36NA

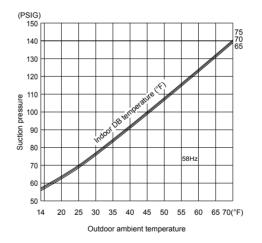


Heating

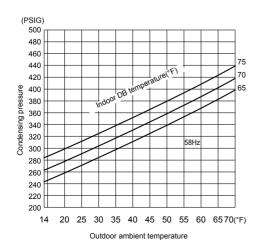
Data is based on the condition of outdoor humidity 75%. Air flow should be set to High speed. Data is for heating operation without any frost.

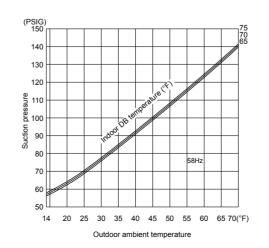
MUZ-D30NA







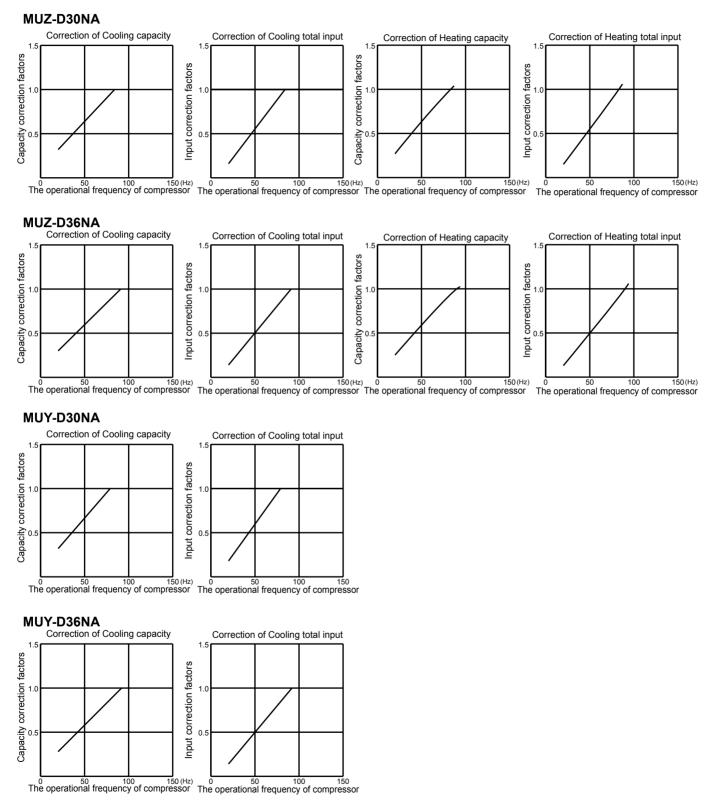




7-4. STANDARD OPERATION DATA

	Model			MSZ-D	030NA	MSZ-D	36NA	MSY-D30NA	MSY-D36NA
	Item		Unit	Cooling	Heating	Cooling	Cooling	Cooling	
	Capacity		Btu/h	30,700	32,600	32,000/33,200	35,200	30,700	33,200/34,000
a	SHF		—	0.64	_	0.62	_	0.64	0.62
Total	Input		kW	3.85	3.36	4.14/4.36	3.84	3.38	4.21/4.24
	Rated frequency		Hz	84	84	91	91	79	92
	Indoor unit			MSZ-D	030NA	MSZ-D	36NA	MSY-D30NA	MSY-D36NA
	Power supply		V, phase, Hz			208/230	, 1 , 60	1	
ri,	Input		kW			0.0	58		
circ	Fan motor current		А			0.45/	0.42		
ical	Outdoor unit			MUZ-I	030NA	MUZ-D	036NA	MUY-D30NA	MUY-D36NA
Electrical circuit	Power supply		V, phase, Hz			208/230	, 1 , 60		
	Input		kW	3.792	3.302	4.082/4.302	3.782	3.322	4.152/4.182
	Comp. current		А	17.25/15.56	14.95/13.46	18.65/17.86	17.25/15.56	15.05/13.56	18.95/17.26
	Fan motor current		А			•			
	Condensing pressure		PSIG	468	404	480	420	453	475
	Suction pressure		PSIG	126	96	122	94	125	119
Refrigerant circuit	Discharge temperature		°F	186.8	186.8 169.7 198.7		168.8	191.3	197.1
anto	Condensing temperature		°F	126.5	114.3	128.5	117.0	123.8	127.4
gera	Suction temperature		°F	45.5	29.8	48.0	29.1	54.7	48.6
Refri	Comp. shell bottom temper	ature	°F	175.6	156.4	187.0	155.7	177.4	182.7
"	Ref. pipe length		ft.			2	5		
	Refrigerant charge (R410A))	—		4 lb.	10 oz.		4	lb.
	Intake air temperature	DB	°F	80	70	80	70	80	80
Ŀ:		WB	°F	67	60	67	60	67	67
Indoor unit	Discharge ein temperature	DB	°F	53.9	112.2	53	114.9	53.7	51.7
oop	Discharge air temperature		۴F	53	73.9	52.1	74.6	52.8	50.8
<u> </u>	Fan speed (High)		rpm			1,1	00		
			CFM	741 (Wet)	795	738 (Wet)	794	718 (Wet)	710 (Wet)
nit	Intako air tomporatura	DB	۴F	95	47	95	47	95	95
Outdoor unit	Intake air temperature	WB	۴F	_	43	_	43	_	_
ltdo	Fan speed		rpm			80	00		
ō	Airflow		CFM			1,9	41		

7-5. CAPACITY AND INPUT CORRECTION BY INVERTER OUTPUT FREQUENCY

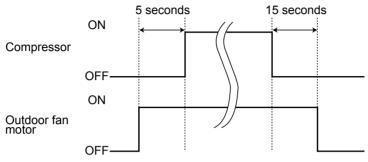


- **7-6. TEST RUN OPERATION (How to operate fixed-frequency operation)** 1. Press EMERGENCY OPERATION switch to COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
- 2. Test run operation starts and continues to operate for 30 minutes.
- 3. Compressor operates at rated frequency in COOL mode or 58 Hz in HEAT mode.
- 4. Indoor fan operates at High speed.
- 5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (Operation frequency of compressor varies).
- 6. To cancel test run operation (EMERGENCY OPERATION), press EMERGENCY OPERATION switch or any button on remote controller.

MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

8-1. OUTDOOR FAN MOTOR CONTROL

The fan motor turns ON/OFF, interlocking with the compressor. [ON] The fan motor turns ON 5 seconds before the compressor starts up. [OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.



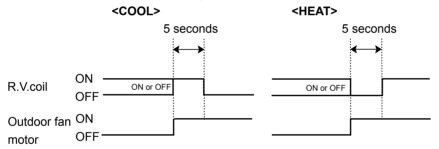
8-2. R.V. COIL CONTROL

<MUZ>

8

Heating	 							 ON
Cooling	 • •	•	• •		•			 OFF
Dry	 • •	•	•	• •	•	• •	• •	 OFF

NOTÉ: The 4-way valve reverses for 5 seconds right before start-up of the compressor.



8-3. Relation between main sensor and actuator

		Actuator					
Sensor	Purpose	Compressor	LEV	Outdoor fan motor	R.V. coil	Indoor fan motor	
Discharge temperature thermistor	Protection	0	0				
Indoor coil temperature thermistor	Cooling: Coil frost prevention	0					
Indoor contemperature thermistor	Heating: High pressure protection	0	0	0			
Defrost thermistor	Defrosting	0	0	0	0	0	
Fin temperature thermistor	Protection	0		0			
Outdoor heat exchanger temperature	Protection	0	0	0			
Ambient temperature thermistor Cooling: Low ambient temperature operation			0	0			

MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

9-1. PRE-HEAT CONTROL

9

If moisture gets into the refrigerant cycle, or when refrigerant is liquefied and col-lected in the compressor, it may interfere the start-up of the compressor. To improve start-up condition, the compressor is energized even while it is not operating.

This is to generate heat at the winding.

The compressor uses about 50 W when pre-heat control is turned ON. Pre-heat control is OFF at initial setting.

[How to activate pre-heat control]

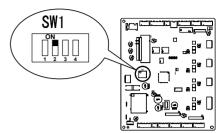
- Turn OFF the power supply for the air conditioner before making the setting.
 Set the 2nd Dip Switch of SW1 on the outdoor electronic control P.C. board to
- ON to activate pre-heat control function.

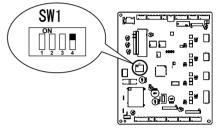
9-2. CHANGE IN DEFROST SETTING

Changing defrost finish temperature

- Turn OFF the power supply for the air conditioner before making the setting.
 Set the 4th Dip Switch of SW1 on the outdoor electronic control P.C. board to
- ON to change the defrost finish temperature. (Refer to 10-6-1.)

4th Dip Switch of SW1	Defrost finish temperature		
OFF (Initial setting)	49.5°F (9.7°C)		
ON	64.9°F (18.3°C)		



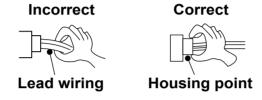


MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

10-1. CAUTIONS ON TROUBLESHOOTING

1. Before troubleshooting, check the following

- 1) Check the power supply voltage.
- 2) Check the indoor/outdoor connecting wire for miswiring.
- 2. Take care of the following during servicing
 - 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and after confirming the horizontal vane is closed, turn off the breaker and/or disconnect the power plug.
 - 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
 - 3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
 - 4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
 - 5) When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.



3. Troubleshooting procedure

- First, check if the OPERATION INDICATOR lamp on the indoor unit is flashing on and off to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is flashing on and off before starting service work.
- 2) Before servicing check that the connector and terminal are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) Refer to 10-2 and 10-3.

10-2. FAILURE MODE RECALL FUNCTION

*3.Blinking pattern when the outdoor unit is abnormal: Blinking at 0.5-

3-second ON

No beep Repeated cycle second interval

Beeps

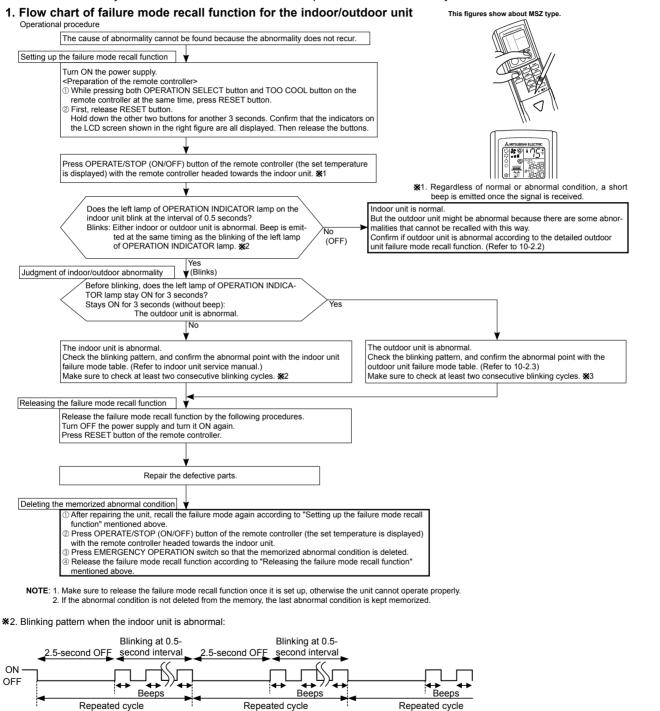
2.5-second OFF

ON OFF Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-3.) disappears, the memorized failure details can be recalled.

This mode is very useful when the unit needs to be repaired for the abnormality which does not recur.



.5-second OFF

3-second ON

No beep

Repeated cycle

Blinking at 0.5-

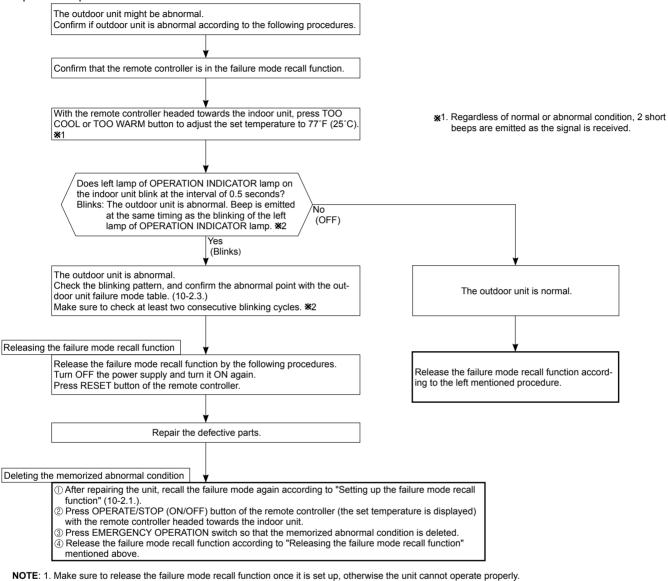
second interval

Beeps

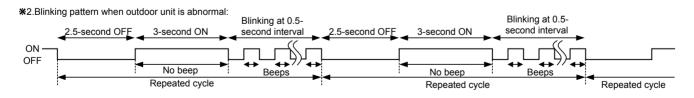
Repeated cycle

2. Flow chart of the detailed outdoor unit failure mode recall function

Operational procedure



^{2.} If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.



3. Outdoor unit failure mode table MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

The left lamp of OPERA- TION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode / protection)	LED indication (Outdoor P.C. board)		Condition	Remedy	Indoor/outdoor unit failure mode recall function	
		LED 1 LED 2					
OFF	Non (Normal)	Lighting	Lighting		_	—	
2-time flash Outdoor power system		Lighting	Lighting	IPM protection stop or lock protection stop is continuously performed 3 times within 1 minute after the compres- sor gets started, or converter protection stop or bus-bar voltage protection stop is continuously performed 3 times within 3 minutes after start-up.	Check the connection of the compressor connecting wire. Refer to 10-5.0 "How to check inverter/compressor". Refer to 10-5.0 "Check of compressor start failure". Check the stop valve.	0	
	Discharge temperature thermistor	Lighting	Once				
	Defrost thermistor (MUZ)	Lighting	Once		•Refer to 10-5.® "Check of		
3-time flash	Ambient temperature thermistor	Lighting	Twice	Thermistor shorts or opens during compressor running.	outdoor thermistors".		
5-time hash	Fin temperature thermistor	Lighting	3 times			0	
	P.C. board temperature thermistor	Lighting	4 times		Replace the outdoor electronic control P.C. board.		
	Outdoor heat exchanger tempera- ture thermistor	Lighting	9 times		Refer to 10-5. "Check of outdoor thermistors".		
4-time flash	Overcurrent	Once	Goes out	28 A current flow into intelligent power module.	Reconnect compressor con- nector. Refer to 10-5. ⁽⁰⁾ "How to check inverter/compressor." Refer to 10-5. ⁽⁰⁾ "Check of compressor start failure". Check the stop valve.	_	
5-time flash	Discharge temperature	Lighting	Lighting	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	• Check refrigerant circuit and refrigerant amount. • Refer to 10-5. [©] "Check of LEV".	_	
6-time flash	High pressure	Lighting	Lighting	The outdoor heat exchanger temperature exceeds 158°F (70°C) during cooling or the indoor gas pipe temperature exceeds 158°F (70°C) during heating (MUZ).	Check refrigerant circuit and refrigerant amount. Check the stop valve.	_	
7 time fleeb	Fin temperature	3 times	Goes out	The fin temperature exceeds 189°F (87°C) during opera- tion.	Check around outdoor unit. Check outdoor unit air pas-		
7-time flash	P.C. board temperature	4 times	Goes out	The P.C. board temperature exceeds 158°F (70°C) during operation.	 sage. Refer to 10-5.⁽¹⁰⁾ "Check of outdoor fan motor". 		
8-time flash	Outdoor fan motor	Lighting	Lighting	Failure occurs continuously 3 times within 30 seconds after the fan gets started.	• Refer to 10-5. ⁽¹⁰⁾ "Check of outdoor fan motor".	_	
9-time flash	Nonvolatile memory data	Lighting	5 times	Nonvolatile memory data cannot be read properly.	•Replace the outdoor electronic control P.C. board.	0	
10-time flash	Discharge temperature	Lighting	Lighting	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 102°F (39°C) for more than 20 minutes.	Check refrigerant circuit and refrigerant amount. Refer to 10-5. "Check of LEV".	_	
	Communication error between	Lighting		Communication error occurs between the electronic control P.C. board and power board for more than 10 seconds.	Check the connecting wire between outdoor electronic control P.C. board and power	_	
	P.C. boards			The communication between boards protection stop is continuously performed twice.	board.	0	
	Current sensor			A short or open circuit is detected in the current sensor during compressor operating.			
11-time flash				Current sensor protection stop is continuously performed twice.		0	
			Goes out	Zero cross signal cannot be detected while the compressor is operating.	Check the connecting wire among electronic control P.C. board, noise filter P.C. board		
	Zero cross detecting circuit	5 times		The protection stop of the zero cross detecting circuit is continuously performed 10 times.	and power board.	0	

NOTE: Blinking patterns of this mode differ from the ones of Troubleshooting check table (10-3.).

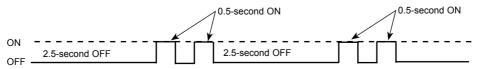
The left lamp of OPERA- TION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode / protection)	LED indication (Out- door P.C. board)		Condition	Remedy	Indoor/outdoor unit failure mode recall function
(indoor drift)		LED 1	LED 2			
	Converter	5 times	Goes out	A failure is detected in the operation of the converter dur- ing operation.	Check the voltage of power supply.	
	Bus-bar voltage (1)	5 times	Goes out	• Replace the power board below during compressor operating.		
11-time flash	Bus-bar voltage (2) * Even if this protection stop is performed continuously 3 times, it does not mean the abnormality in outdoor power system.		Goes out	The bus-bar voltage exceeds 400 V or falls to 50 V or below during compressor operating.	Check the voltage of power supply. Replace the outdoor electronic control P.C. board.	_

10-3. TROUBLESHOOTING CHECK TABLE MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

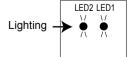
No.	Symptom	Indic LED1	LED2	Abnormal point / Condition	Condition	Remedy	
	-, , , , ,	(Red)	(Yellow)	· · · · · · · · · · · · · · · · · · ·			
1		Lightning	Twice	Outdoor power system	IPM protection stop or lock protection stop is continuously performed three times within 1 minute after the compressor gets started, or converter protection stop or bus-bar voltage protection stop is continuously performed 3 times within 3 minutes after start-up.	Check the connection of the compressor connect ing wire. Refer to 10-5. [®] "How to check inverter/compres- sor". Refer to 10-5. [®] "Check of compressor start failur Check the stop valve.	
2		Lightning	3 times	Discharge temperature therm- istor	A short circuit is detected in the thermistor during opera- tion, or an open circuit is detected in the thermistor after 10 minutes of compressor start-up.	• Refer to 10-5. ^(a) "Check of outdoor thermistors".	
				Fin temperature thermistor	A short or open circuit is detected in the thermistor during	• Refer to 10-5. [®] "Check of outdoor thermistors".	
3		Lightning	4 times	P.C. board temperature therm- istor	operation.	• Replace the outdoor electronic control P.C. board.	
				Ambient temperature thermis- tor	A short or open circuit is detected in the thermistor during operation.		
4	Outdoor unit does not oper- ate.		5 times	Outdoor heat exchanger temperature thermistor	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor after 5 minutes (in cooling) and 10 minutes (in heating (MUZ)) of compressor start-up.	•Refer to 10-5. [®] "Check of outdoor thermistors".	
				Defrost thermistor (MUZ)	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor after 5 minutes of compressor start-up.		
5		Lightning	6 times	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	 Refer to 10-5.⊕ "How to check miswiring and seri signal error. 	
6		Lightning	7 times	Nonvolatile memory data	The nonvolatile memory data cannot be read properly.	• Replace the outdoor electronic control P.C. board	
7	Lightning 8 ti		8 times	Current sensor	Current sensor protection stop is continuously performed twice.	• Replace the power board.	
8		Lightning	11 times	Communication error between P.C. boards	The communication protection stop between boards is con- tinuously performed twice.	 Check the connecting wire between outdoor electronic control P.C. board and power board. 	
9		Lightning	12 times	Zero cross detecting circuit	The protection stop of the zero cross detecting circuit is continuously performed 10 times.	 Check the connecting wire among outdoor elec- tronic control P.C. board, noise filter P.C. board a power board. 	
		Twice Goes		IPM protection	Overcurrent is detected after 30 seconds of compressor start- up.	Reconnect compressor connector. Refer to 10-5. The way to check inverter/compreserve to the second se	
10			Goes out	Lock protection	Overcurrent is detected within 30 seconds of compressor start-up.	sor". •Refer to 10-5. [©] "Check of compressor start failur •Check the stop valve. •Check the power module (PAM module).	
11		3 times	Goes out	Discharge temperature protec- tion	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	•Check the amount of gas and refrigerant circuit. •Refer to 10-5.© "Check of LEV".	
				Fin temperature protection	The fin temperature exceeds 189°F (87°C) during operation.	Check around outdoor unit.	
12		4 times	Goes out	P.C. board temperature pro- tection	The P.C. board temperature exceeds 158°F (70°C) during operation.	 Check outdoor unit air passage. Refer to 10-5.[®] "Check of outdoor fan motor". 	
13	'Outdoor unit stops and restarts	5 times	Goes out	High-pressure protection	The outdoor heat exchanger temperature exceeds 158°F (70 °C) during cooling or indoor gas pipe temperature exceeds 158°F (70°C) during heating (MUZ).	• Check around of gas and the refrigerant circuit. • Check of stop valve.	
14	3 minutes later' is	8 times	Goes out	Converter protection	A failure is detected in the operation of the converter during operation.	• Replace the power board.	
15	repeated.	9 times Goes out	Bu	Bus-bar voltage protection (1)	The bus-bar voltage exceeds 400 V or falls to 200 V or below during compressor operating.	 Check the voltage of power supply. Replace the power board or the outdoor electror 	
10			umes Goes out	Bus-bar voltage protection (2)	The bus-bar voltage exceeds 400 V or falls to 50 V or below during compressor operating.	control P.C. board. • Refer to 10-5. ⁽¹⁾ "Check of bus-bar voltage".	
16		13 times	Goes out	Outdoor fan motor	Failure occurs continuously three times within 30 seconds after the fan gets started.	• Refer to 10-5. ⁽¹⁰⁾ "Check of outdoor fan motor".	
17		Lighting	8 times	Current sensor protection	A short or open circuit is detected in the current sensor during compressor operating.	Replace the power board.	
18		Lighting	11 times	Communication between P.C. boards protection	Communication error occurs between the outdoor electronic control P.C. board and power board for more than 10 sec- onds.	• Check the connecting wire between outdoor electronic control P.C. board and power board.	
19		Lighting	12 times	Zero cross detecting circuit protection	Zero cross signal cannot be detected while the compressor is operating.	 Check the connecting wire among outdoor elec- tronic control P.C. board, noise filter P.C. board a power board. 	

NOTE 1. The location of LED is illustrated at the right figure. Refer to 10-6.1. 2. LED is lighted during normal operation.

The flashing frequency shows the number of times the LED blinks after every 2.5-second OFF. (Example) When the flashing frequency is "2".



Outdoor electronic control P.C. board(Parts side)

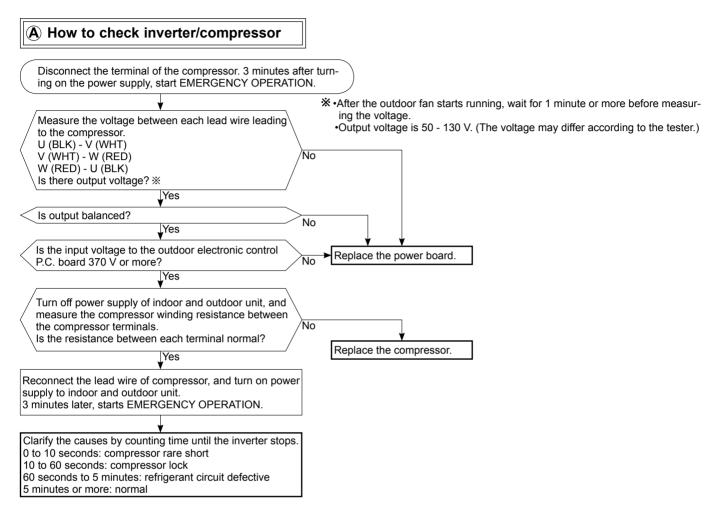


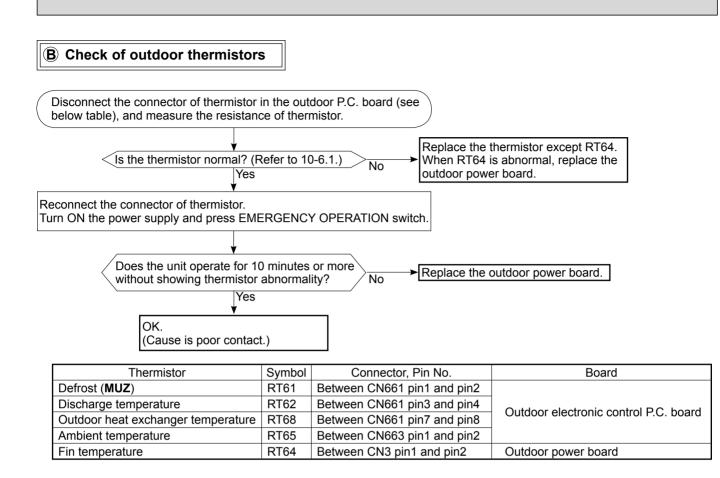
No.	Symptom	LED1 (Red)	ation LED2 (Yellow)	Abnormal point / Condition	Condition	Remedy
		,		Primary current protection	The input current exceeds 15 A.	 These symptoms do not mean any abnormality of
20		Once	Lighting	Idnfind	The current of the compressor exceeds 15 A.	the product, but check the following points.
21			(MUZ) ing beating	The indoor gas pipe temperature exceeds 113°F (45°C) during heating.	 Check if indoor filters are clogged. Check if refrigerant is short. 	
21		Twice	Lighting	Defrosting in cooling	The indoor gas pipe temperature falls 37°F (3°C) or below during cooling.	 Check if indoor/outdoor unit air circulation is short cycled.
22	Outdoor unit oper-	3 times	Lighting	Discharge temperature protec- tion	The discharge temperature exceeds 212°F (100°C) during operation.	Check refrigerant circuit and refrigerant amount. Refer to 10-5. [©] "Check of LEV". Refer to 10-5. [©] "Check of outdoor thermistors".
23	ates.	4 times	Lighting	Low discharge temperature protection	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 102°F (39°C) for more than 20 minutes.	Refer to 10-5. "Check of LEV". Check refrigerant circuit and refrigerant amount.
24		5 times	Lighting	Cooling high-pressure protec- tion	The outdoor heat exchanger temperature exceeds 136°F (58 °C) during operation.	This symptom does not mean any abnormality of the product, but check the following points. Check if indoor filters are clogged. Check if refrigerant is short. Check if indoor/outdoor unit air circulation is short cycled.
25	Outdoor unit oper-	9 times	Lighting	Inverter check mode	The unit is operated with emergency operation switch.	-
26	ates	Lighting	Lighting	Normal	-	-

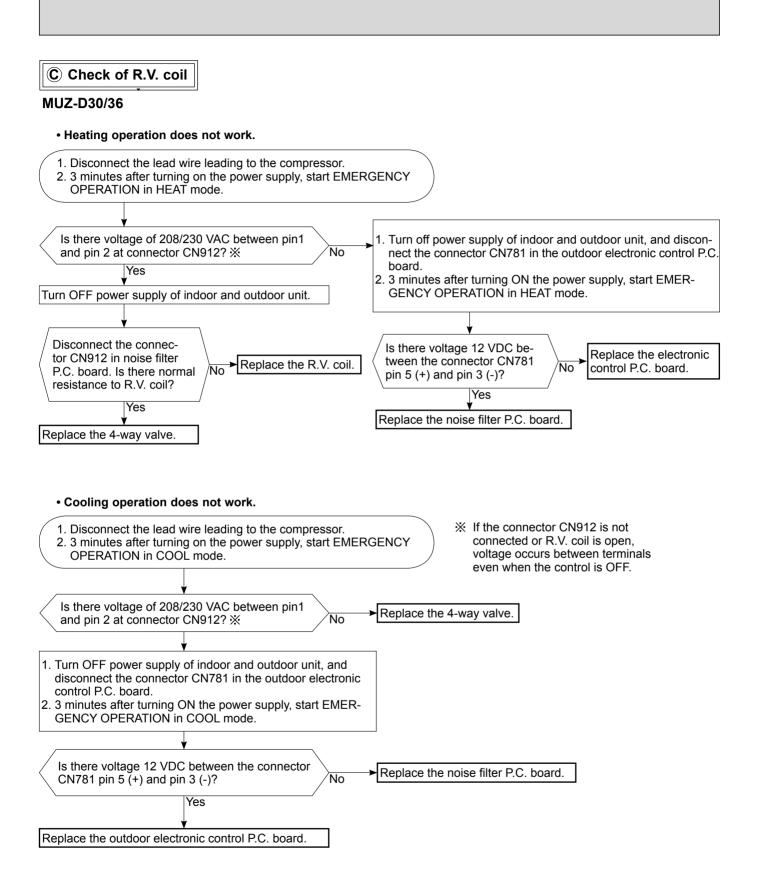
10-4. TROUBLE CRITERION OF MAIN PARTS MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

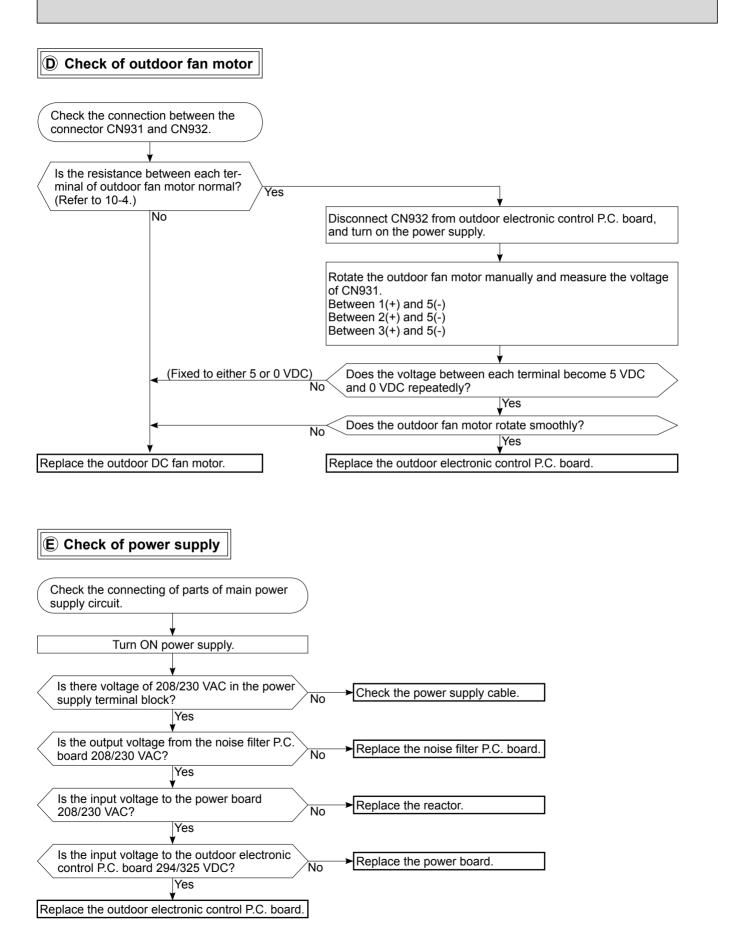
Part name	Check method and criterion	Figure
Defrost thermistor (RT61) (MUZ)		
Ambient temperature thermistor (RT65)	Measure the resistance with a tester.	
Outdoor heat ex- changer temperature thermistor (RT68)	Refer to 10-6. "Test point diagram and voltage", 1. "Outdoor electron- ic control P.C. board", for the chart of thermistor.	
Fin temperature thermistor (RT64)		
Discharge tem- perature thermistor	Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up.	
(RT62)	Refer to 10-6. "Test point diagram and voltage", 1. "Outdoor electron- ic control P.C. board", for the chart of thermistor.	
Compressor	Measure the resistance between terminals using a tester. (Temperature: 14 ~ 104°F (-10 ~ 40°C)) Normal 1.24 ~ 1.53 Ω	V RED V RED U BLK
Outdoor fan motor	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	
R. V. coil (MUZ)	Measure the resistance using a tester. (Temperature: 14 ~ 104°F (-10 ~ 40°C)) Normal 1.20 ~ 1.55 kΩ	
Linear expansion valve	$ \begin{array}{c c} \mbox{Measure the resistance using a tester.} \\ \mbox{(Temperature: 14 ~ 104°F (-10 ~ 40°C))} \\ \hline \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	

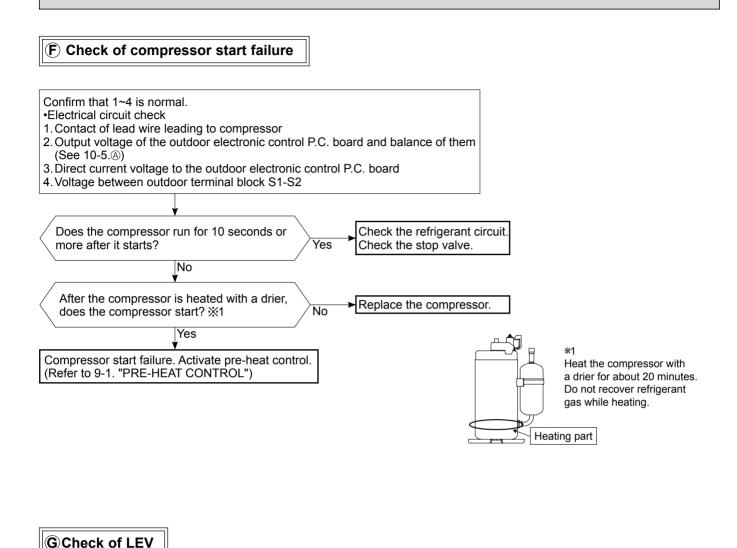
10-5. TROUBLESHOOTING FLOW

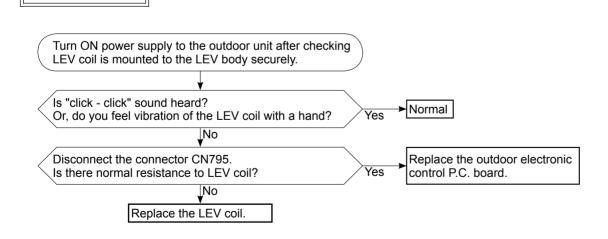




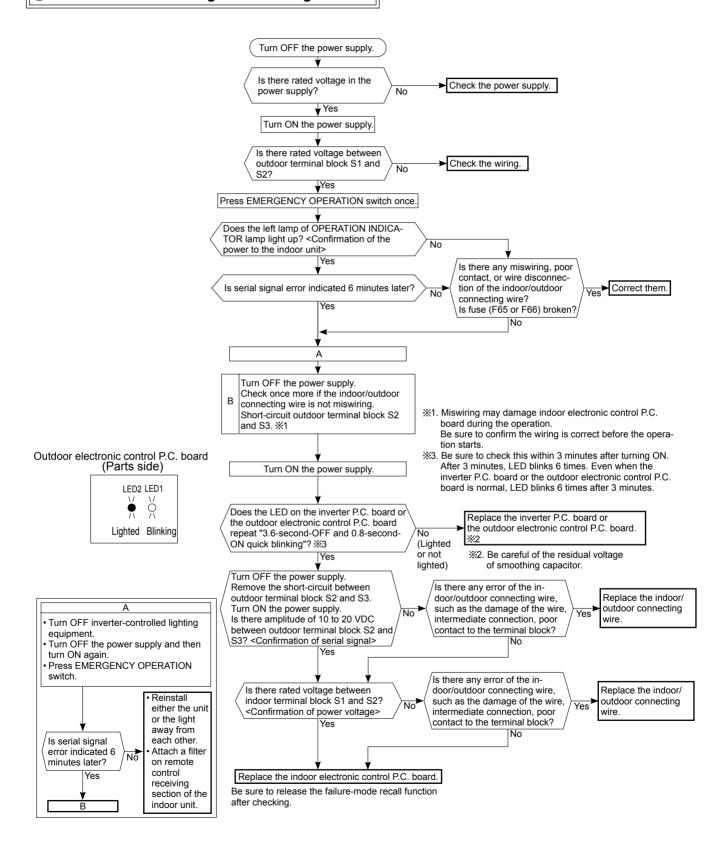


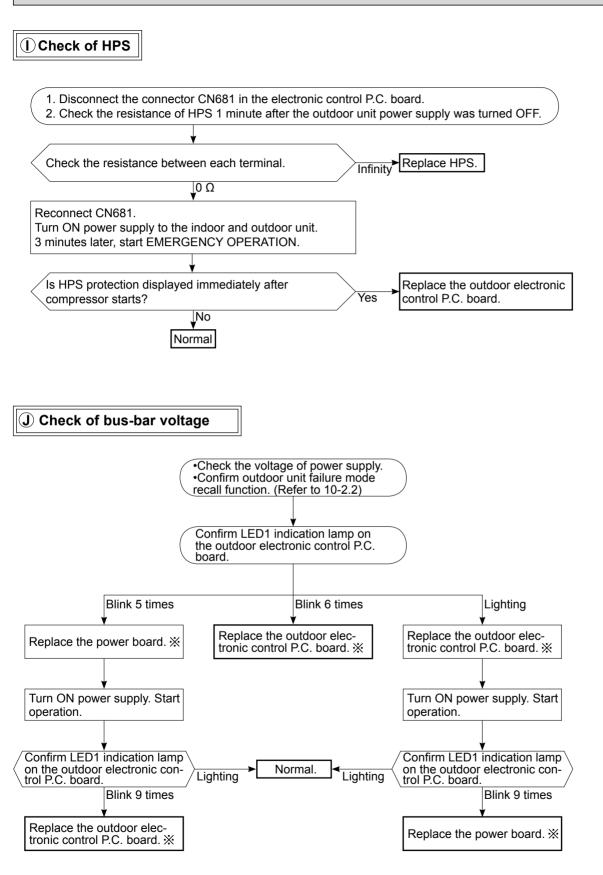




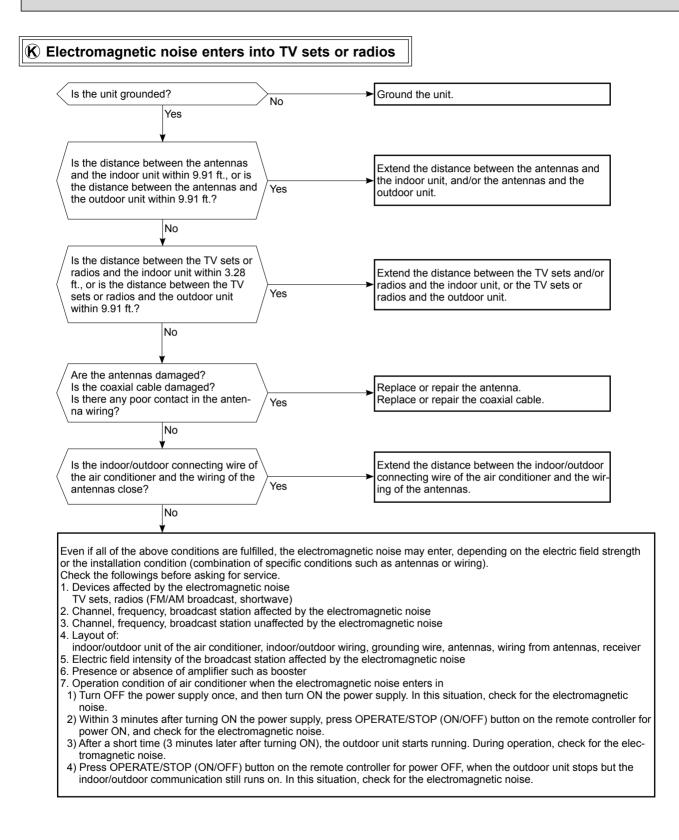


(H) How to check miswiring and serial signal error



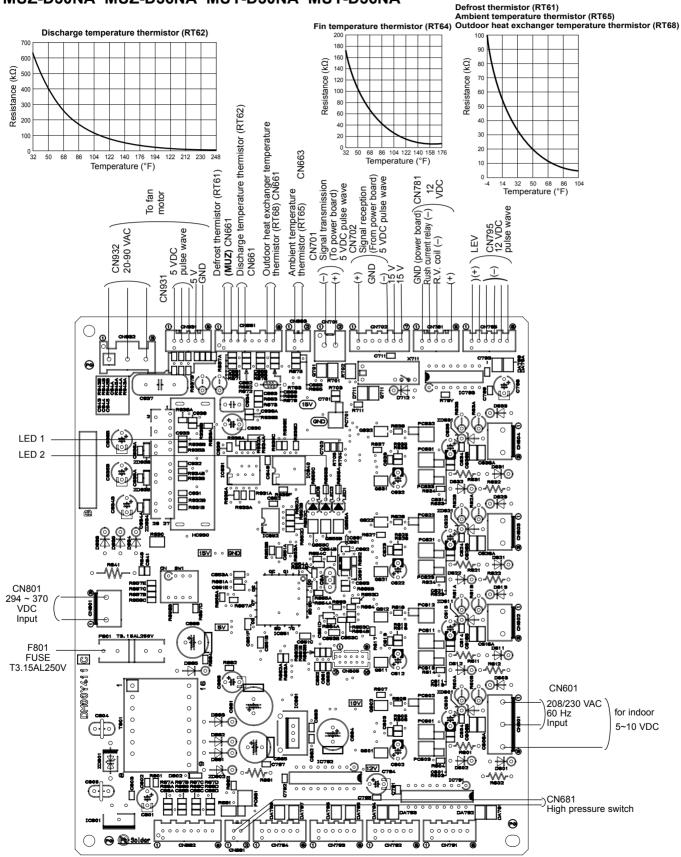


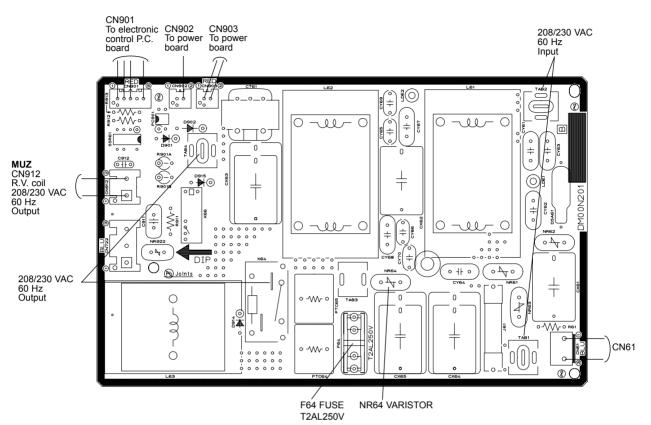
% Turn OFF power supply before removing P.C. board.



10-6. TEST POINT DIAGRAM AND VOLTAGE

1. Outdoor electronic control P.C. board MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

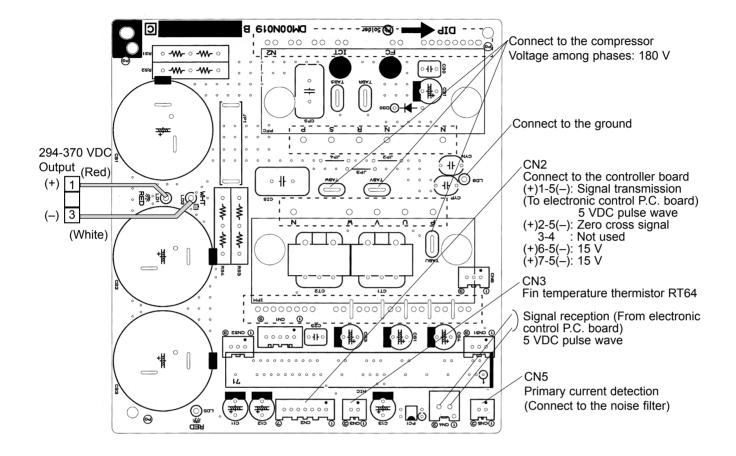




2. Noise filter P.C. board MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

3. Outdoor power board

MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

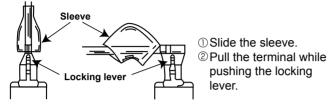


11 DISASSEMBLY INSTRUCTIONS

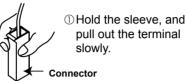
<"Terminal with locking mechanism" Detaching points>

The terminal which has the locking mechanism can be detached as shown below. There are two types (refer to (1) and (2)) of the terminal with locking mechanism. The terminal without locking mechanism can be detached by pulling it out. Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.

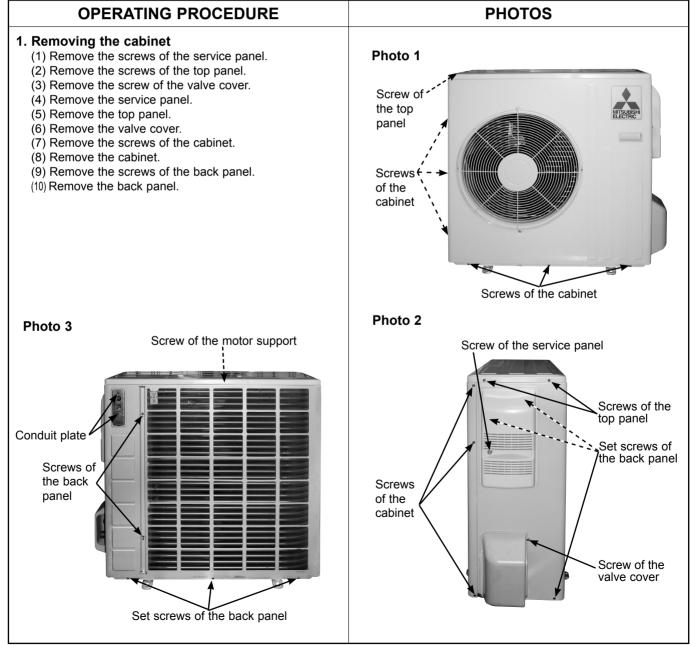


(2) The terminal with this connector has the locking mechanism.

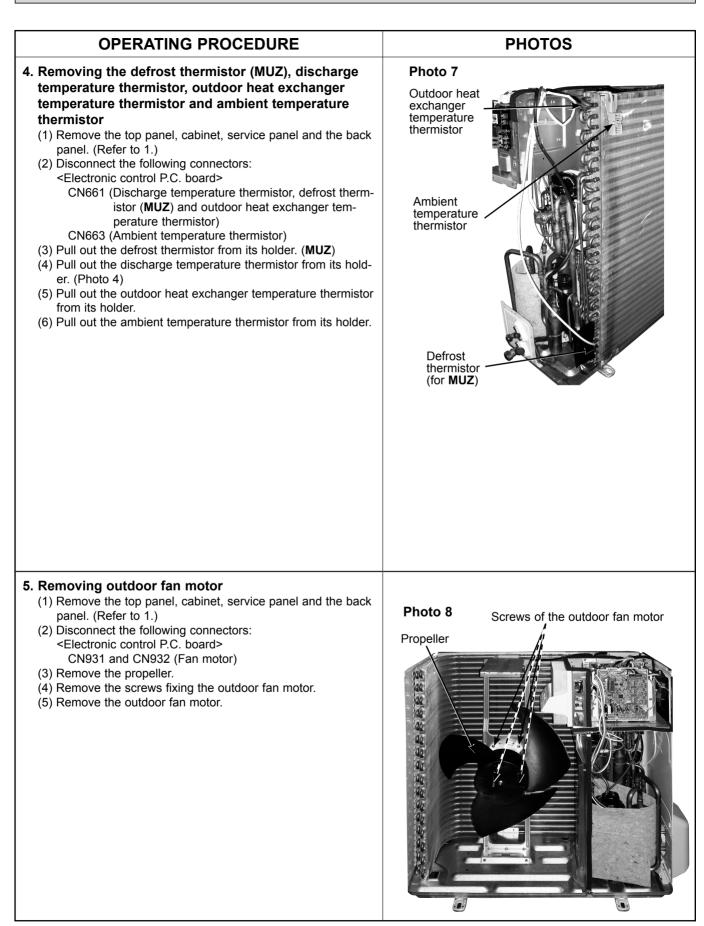


MUZ-D30NA MUZ-D36NA MUY-D30NA MUY-D36NA

NOTE: Turn OFF power supply before disassembly.



OPERATING PROCEDURE	PHOTOS
2. Removing the inverter assembly, P.C. board and	Photo 4
 power board (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.) (2) Disconnect the following connectors: <electronic board="" control="" p.c.=""> CN931 and CN932 (Fan motor) CN795 (LEV) CN661 (Discharge temperature thermistor, defrost thermistor (MUZ) and outdoor heat exchanger temperature thermistor) CN663 (Ambient temperature thermistor) CN681 (High pressure switch) (MUZ) <noise board="" filter="" p.c.=""> CN912 (4-way valve) (MUZ) <compressor> <reactor></reactor> (4) Remove the screws fixing the relay panel. (5) Remove the inverter assembly. (6) Disconnect all connectors and lead wires on the electronic control P.C. board. (7) Remove the electronic control P.C. board from the inverter </compressor></noise></electronic>	- Screws of the reactor HPS Discharge temperature thermistor
 assembly. (8) Remove the screws fixing the power board assembly. (9) Disconnect all connectors and lead wires on the power board. (10) Remove the power board from the inverter assembly. (11) Disconnect all connectors and lead wires on the noise filter P.C. board. (12) Remove the noise filter P.C. board from the inverter assembly. 	Photo 5 (Inverter assembly)
 B. Removing R.V. coil (MUZ) (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.) (2) Disconnect the following connectors: <noise board="" filter="" p.c.=""> CN912 (4-way valve) (3) Remove the R.V. coil. (Photo 9) </noise> 	Screws of the relay panel Photo 6
	Screws of the relay panel Propeller



OPERATING PROCEDURE PHOTOS 6. Removing the compressor and 4-way valve Photo 9 (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.) (2) Remove the inverter assembly. (Refer to 2.) (3) Remove the R.V. coil. (Refer to 3.) (4) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 PSIG. (5) Detach the brazed part of the suction and the discharge pipe connected with compressor. (6) Remove the compressor nuts. (7) Remove the compressor. (8) Detach the brazed part of 4-way valve and pipe. (Photo 8) Brazed parts of 4-way valve R.V. coil Photo 10 Brazed part of the discharge pipe Brazed part of the suction pipe 7. Removing the reactor (1) Remove the top panel, cabinet, service panel and the back panel. (Refer to 1.) (2) Disconnect the reactor lead wire. (3) Remove the screws of the reactor, and remove the reactor.



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