

SUPERstor CONTENDER



INDIRECT FIRED WATER HEATER

LIMITED 7 YEAR WARRANTY



Heat Transfer Products, Inc., warrants to the original retail Purchaser, that Heat Transfer Products, Inc. will furnish a replacement Contender tank in the event of tank leakage or defects in material or workmanship, or repair same at our option, as set forth in this warranty. HEAT TRANSFER PRODUCTS, INC. SHALL NOT, UNDER ANY CIRCUMSTANCES BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES AND EXPENSES RESULTING FROM ALLEGED DEFECTS UNDER THIS WARRANTY.

LIMITED SEVEN-YEAR WARRANTY

PARTS WARRANTY

1. Contender assembly - The Contender tank consists of a storage tank, insulation, outer jacket.
2. All other parts for a period of (1) year.

DURATION OF WARRANTY

	<u>7 Yrs.</u>	<u>5 Yrs.</u>	<u>1 Yr.</u>
1. Contender tank, Domestic service in dwelling with no more than two apartments (applied to service where operating temperatures are normally less than 150°F)	X		
2. Commercial service – all other use (applies to service where operating conditions exceed 150°F continuously)		X	
3. Other parts			X

NOTE: *Heat Transfer Products, Inc., shall not be held responsible for any labor cost on any replacement of Super/Stor tanks and/or components.*

NOTE: HEAT TRANSFER PRODUCTS WILL NOT WARRANTY ANY UNIT PURCHASED FROM AN UNAUTHORIZED DEALER OR ANY ONLINE RETAILER.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Have the storage tank assembly installed with a vacuum relief valve and temperature and pressure relief valve in accordance with local, state and federal codes and ordinances bearing the listing marks of the American Society of Mechanical Engineers (A.S.M.E.)
2. Operate the storage assembly at pressure below that shown on the rating plate on pressure relief valve.
3. Keep the storage tank free of damaging scale deposits.
4. **Make provisions so if the storage tank or any component part or connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed. A water heater temperature and pressure relief valve should be piped to the nearest drain in order to avoid damage in the event the valve is activated.**
5. Have the anode checked every two years. Replace anode if necessary.

The warranty hereunder does not apply to defects resulting from:

1. Freezing, excessive pressure or leaks at water connections or any other similar case.
2. Failure of a component, control or component part other than a component part manufactured solely by Heat Transfer Products, Inc.
3. Any cause similar or dissimilar to any of the above, not resulting solely due to defective material and/or workmanship.
4. Condition resulting from exposure to foreign particles.
5. The water heater not being correctly installed and/or operated according to the installation and/or operating instructions provided with the unit.

RETURN PROCEDURE

The original retail purchaser must notify Heat Transfer Products, Inc., 120 Braley Road, East Freetown, MA 02717 of the defect and/or leak promptly after its discovery and within the warranty. This notification must include the purchaser's name, address and serial number of the water heater and proof of purchase. If the original purchaser cannot provide proof of purchase, the warranty shall begin from the date of manufacture as indicated by the serial number.

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by Heat Transfer Products, and Heat Transfer Products neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with the storage tank. These warranties only cover the original retail purchaser.

ALL COSTS TO SHIP, INSTALL, REMOVE, DISASSEMBLE, REASSEMBLE AND OTHER FREIGHT CHARGES SHALL BE BORNE BY THE ORIGINAL RETAIL PURCHASER.

NOTE: All warranties implied by the state law, including the implied warranties of merchantability and fitness for a particular purpose, are hereby expressly limited to the duration of the limited one year and first five year warranty set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.