SPLIT TYPE ROOM AIR CONDITIONER Slim Duct / Compact Cassette Compact Wall Mounted / Wall Mounted INVERTER MULTI

# SERVICE INSTRUCTION

**Models** 

Indoor unit

ARU9RLF ARU12RLF ARU18RLF ARU24RLF

AUU9RLF AUU12RLF AUU18RLF AOU18RLXFZ AOU24RLXFZ AOU36RLXFZ



ASU7RLF ASU9RLF ASU12RLF

ASU18RLF ASU24RLF

FUJITSU GENERAL LIMITED

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## Slim Duct / Compact Cassette Compact Wall Mounted / Wall Mounted type

INVERTER (MULTI)

1. DESCRIPTION OF EACH CONTROL OPERATION

### **1. CAPACITY CONTROL**

## 1-1 COOLING, HEATING, DRY CAPACITY CONTROL

Compressor frequency decides by capacity of an indoor unit, operation number of an indoor unit, set temperature, room temperature and outside temperature.

## 2. AUTO CHANGEOVER OPERATION

When the air conditioner is set to the Auto mode by remote controller, operation starts in the optimum mode from among the Heating, Cooling, Dry and Monitoring mode. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between  $64^{\circ}F(18^{\circ}C)$  and  $88^{\circ}F(30^{\circ}C)$  in  $2^{\circ}F(1^{\circ}C)$  steps.

 When operation starts, indoor fan and outdoor fan are operated for around 3 minutes. Room temperature and outdoor temperature are sensed,

and the operation mode is selected in accordance with the table below. < Monitoring mode>

(Table 1 : Operation mode selection table)

Room temperature (TR)	Operation mode
TR> Ts+4°F(+2°C)	Cooling (Autmatic dry)
$Ts\texttt{+}4^\circF(\texttt{+}2^\circC)\!\geq\!TR\geqqTs\texttt{-}4^\circF(\texttt{-}2^\circC)$	*Middle zone
TR < Ts -4°F(-2°C)	Heating

TR : Room temperature Ts : Setting temperature

\*If it's Middle zone, operation mode of indoor unit is selected as below.

(1). Same operation mode is selected as outdoor unit.

If outdoor unit is operating in Cooling, Dry, and Heating mode, indoor unit will be operated by the same operation mode.

(2). Selected by the outdoor temperature.

If outdoor unit is operating in other than Cooling, Dry, and Heating mode, indoor unit will be operated according to the outdoor temperature as below.

(Fig. 1 : Outdoor temperature zone selection)

Cooling mode

77°F (25°C)

Heating mode

- ② When Cooling or Dry mode was selected at ① and air flow mode is Auto, the air conditioner operates as follow.
  - The same operation as COOLING OPERATION AND DRY OPERATION.
  - When the room temperature has remained at set temperature -3°F(-1.5°C), operation is automatically switched to Dry mode.
  - If the room temperature reaches set temperature +4°F(+2°C) during Dry mode, operation returns to Cooling.





- ③ When Heating was selected at ①, the same operation as HEATING OPERATION of page 01-02 is performed.
- ④ When the compressor was stopped for 6 consecutive minutes by the temperature control function after the Cooling(Auto:Dry) or Heating mode was selected at ① above, operation is switched to Monitoring and the operation mode is selected again.

#### AUTO CHANGEOVER operation flow chart



#### 1. Fan speed

(Table 2 : Indoor fan speed table)

ASU7RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1050
	Me+	1000
	Ме	950
	Lo	850
	Quiet	720
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1050
	Ме	950
	Lo	850
	Quiet	710
	*Soft Quiet	600
Dry	Auto	X, J zone:710

ASU12RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1200
	Me+	1130
	Me	1050
	Lo	910
	Quiet	720
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1200
	Ме	1050
	Lo	880
	Quiet	710
	*Soft Quiet	600
Dry	Auto	X, J zone:710

ASU24RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1430
	Me+	1320
	Ме	1220
	Lo	1020
	Quiet	900
	Cool Air Prevention	720
	S-Lo	480
Cooling / Fan	Hi	1480
	Ме	1220
	Lo	1020
	Quiet	900
	*Soft Quiet	720
Dry	Auto	X, J zone:900

ASU9RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1100
	Me+	1040
	Me	980
	Lo	850
	Quiet	720
	Cool Air Prevention	600
	S-Lo	480
Cooling / Fan	Hi	1100
	Ме	980
	Lo	850
	Quiet	710
	*Soft Quiet	600
Dry	Auto	X, J zone:710

(rpm)

		(1911)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1260
	Me+	1120
	Ме	1020
	Lo	900
	Quiet	790
	Cool Air Prevention	680
	S-Lo	480
Cooling / Fan	Hi	1260
	Ме	1020
	Lo	900
	Quiet	770
	*Soft Quiet	680
Dry	Auto	X, J zone:770

AUU9RLF

(rpm)

AUU9KLF		(1911)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	590
	Me+	570
	Ме	540
	Lo	490
	Quiet	440
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	590
	Ме	540
	Lo	490
	Quiet	440
	*Soft Quiet	400
Dry	Auto	X, J zone:440

\*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs. (Hi > Me, Me > Lo, Quiet > Soft Quiet)

AUU12RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	650
	Me+	620
	Ме	580
	Lo	520
	Quiet	460
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	660
	Me	580
	Lo	520
	Quiet	460
	Soft Quiet	400
Dry	Auto	X, J zone:460

AUU18RLF		(rpm)
Operation mode	Air flow mode	Fan Speed
Heating	Hi	840
	Me+	800
	Me	750
	Lo	650
	Quiet	500
	Cool Air Prevention	400
	S-Lo	300
Cooling / Fan	Hi	790
	Ме	660
	Lo	570
	Quiet	460
	Soft Quiet	400
Dry	Auto	X, J zone:460

#### ARU9RLF (Static pressure:25Pa) (rpm) Operation mode Fan Speed Air flow mode Heating Hi 1260 Me 1160 Lo 1060 960 Quiet 500 S-Lo Cooling / Fan Hi 1260 Me 1160 1060 Lo Quiet 960 Soft Quiet 500 X, J zone:960 Auto Dry

#### ARU12RLF (Static pressure:25Pa)

ARU12RLF (Static	(rpm)	
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1340
	Ме	1240
	Lo	1140
	Quiet	1030
	S-Lo	500
Cooling / Fan	Hi	1340
	Me	1240
	Lo	1140
	Quiet	1030
	Soft Quiet	500
Dry	Auto	X, J zone:1030

#### ARU18RLF (Static pressure:25Pa)

ARU18RLF (Static pressure:25Pa) (rp		
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1380
	Me	1300
	Lo	1220
	Quiet	1140
	S-Lo	600
Cooling / Fan	Hi	1380
	Me	1300
	Lo	1220
	Quiet	1140
	Soft Quiet	600
Dry	Auto	X, J zone:1140

ARU24RLF (Static pressure:25Pa) (rp		
Operation mode	Air flow mode	Fan Speed
Heating	Hi	1460
	Me	1360
	Lo	1260
	Quiet	1180
	S-Lo	600
Cooling / Fan	Hi	1460
	Me	1360
	Lo	1260
	Quiet	1180
	Soft Quiet	600
Dry	Auto	X, J zone:1180

#### 2. FAN OPERATION

The airflow can be switched in 5 steps such as Auto, Quiet, Lo, Me, Hi, while the indoor fan only runs. When Fan mode is set at (Auto), it operates on (Me) Fan Speed. < All models >

#### 3. COOLING OPERATION (Auto : Cooling)

Switch the airflow [Auto], and the indoor fan will run according to a room temperature, as shown in Fig 3.

On the other hand, if switched in [Hi] ~[Quiet], the indoor fan will run at a constant airflow of [Cooling] operation modes Quiet, Lo, Me, Hi.

(Fig.3: Airflow change - over)



#### 4. DRY OPERATION (Auto : Dry)

During the dry operation, the fan speed setting can not be changed, it operates automatically as shown in Fig. 4

Room temperature variation which the room temperature sensor of the indoor unit body has detected.



#### **5. HEATING OPERATION**

Switch the airflow [Auto], and the indoor fan will run according to a room temperature, as shown in Fig 5.

On the other hand, if switched in [Hi]  $\sim$  [Quiet], the indoor fan will run at a constant airflow of [Heat] operation modes Quiet, Lo, Me, Hi, as shown in Table 2.

(Fig.5: Airflow change - over (Heating: Auto))



#### 6. COOL AIR PREVENTION CONTROL (For Heating and Min. Heat operation)

The maximum value of the indoor fan speed is set as shown in Fig 6, based on the detected temperature by the indoor heat exchanger sensor in heating mode. Field setting is necessary at AR and AU type as "Cool air prevention : effective"

(Fig.6 : Airflow change - over for cool air prevention)

#### **During NORMAL HEATING OPERATION**



## **4. LOUVER CONTROL**

#### For Compact Wall Mounted Type, Wall Mounted Type < ASU7/ 9/ 12/ 18/ 24RLF > **1. VERTICAL LOUVER CONTROL**

#### (Function Range)

Each time the button is pressed, the air direction range will change as follow:

 $1) \xrightarrow{\rightarrow} 2 \xrightarrow{\rightarrow} 3 \xrightarrow{\rightarrow} 4 \xrightarrow{\rightarrow} 5 \xrightarrow{\rightarrow} 6$ 

(Table9: Recommended Operation Range)

Cooling / Heating / Dry mode / Fan mode

 $1) \xrightarrow{\rightarrow} 2 \xrightarrow{\rightarrow} 3 \xrightarrow{\rightarrow} 4 \xrightarrow{\rightarrow} 5 \xrightarrow{\rightarrow} 6$ 

Use the air direction adjustments within the ranges shown above.

• The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry mode : Horizontal flow (1)

: Downward flow ASU7/9/12:6, ASU18/24:5 Heating mode

- When the temperature of the air being blown out is low at the start of heating operation or during defrosting, the airflow direction temporarily becomes ① to prevent cold air being blown onto the body.
- · During use of the Cooling and Dry modes, do not set the Air Flow Direction Louver in the Heating range (( $4 \sim 6$ )) for long period of time, since water vapor many condense near the outlet louvers and drop of water may drip from the air conditioner. During the Cooling and Dry modes, if the Air Flow Direction Louvers are left in the heating range for around 30 minutes, they will automatically return to position (3).

#### 2. HORIZONTAL LOUVER CONTROL (For ASU18/ 24RLF)

#### (Function Range)

Each time the button is pressed, the air directionrange will change as follows.

ASU7/9/12RLF changes by manual.

Cooling / Heating / Dry mode / Fan mode

$$1) \xrightarrow{\rightarrow} 2 \xrightarrow{\rightarrow} 3 \xrightarrow{\rightarrow} 4 \xrightarrow{\rightarrow} 5$$

#### 3. SWING OPERATION

#### **Vertical Airflow Swing Operation**

When the swing signal is received from the remote controller, the vertical louver starts to swing.

(Swinging Range)

Cooling mode / Dry mode / Fan mode( $1 \sim 3$ ) :  $1 \Leftrightarrow 4$ Heating mode / Fan mode( $(4) \sim (6)$ )  $: ASU7/9/12 [ (4) \Leftrightarrow (6)], ASU18/24 [ (3) \Leftrightarrow (6)]$ 

 When the indoor fan is S-Lo or Stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

#### Horizontal Airflow Swing Operation (For ASU18/24RLF)

When the swing signal is received from the remote controller, the horizontal louver starts to swing.

(Swinging Range)

All mode :  $(1) \Leftrightarrow (5)$ 

· When the indoor fan is S-Lo or Stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

#### Vertical and Horizontal Airflow Swing Operation

· When the horizontal swing signal is input from remote control, the combination of the vertical and horizontal swing operation is performed.

#### **※** Power Diffuser doesn't swing in any swing operation.







(Fig.8 : Horizontal Air Direction Range)



#### For Compact Cassette Type < AUU9/ 12/ 18RLF >

#### **1. VERTICAL LOUVER CONTROL**

(Function Range)

Each time the button is pressed, the air direction range will change as follows:

 $1 \xrightarrow{\rightarrow} 2 \xrightarrow{\rightarrow} 3 \xrightarrow{\rightarrow} 4$ 

(Operation Range)

During COOLING / HEATING / DRY / FAN mode : 1-2-3-4



Use the air direction adjustments within the ranges shown above.

• The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

COOLING / DRY / FAN mode : Horizontal flow ① HEATING mode : Downward flow ④

• During AUTO mode operation, for the first minute after start-up, air-flow will be horizontal ①; the air direction cannot be adjusted during this period.

#### 2. SWING OPERATION

When the swing signal is received from the remote controller, the vertical louver starts to swing. The range of swing depends on the set airflow direction.

The type of operation	Range of swing
COOLING / HEATING / DRY / FAN	1) to (4)

 When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrupted and the louver stops at the memorized position.
 (Stop mode means Operation stop.)

#### 1. Outdoor Fan Motor

Following table 3 shows the fan speed of the outdoor unit.

#### (Table 3 : Fan speed of the outdoor unit)

	Cooling	Heating
AOU18RLXFZ	780/720/400/200/250/200 rom	780/ 730/ 660/ 400/ 300/ 250/ 200 rpm
AOU24RLXFZ	780/730/400/300/230/200 Tpm	780/730/880/400/300/230/2001pm
AOU36RLXFZ	850/ 780/ 400/ 300/ 200 rpm	900/ 780/ 400/ 300/ 200 rpm

\* It runs at 500rpm for 20 seconds after starting up the outdoor fan.

#### [AOU18 / 24RLXFZ]

When the outdoor heat exchanger temperature is lower than  $2^{\circ}F(1^{\circ}C)$ , the fan speed switches to 780rpm on heating mode.

[AOU36RLXFZ]

When the outdoor heat exchanger temperature is lower than  $4^{\circ}F(2^{\circ}C)$ , the fan speed switches to 900rpm on heating mode.

## 6. TIMER OPEARTION CONTROL

#### **6-1 WIRELESS REMOTE CONTROLLER**

The table 4 shows the available timer setting based on the product model.

(Table 4 : Timer setting)

ON TIMER / OFF TIMER	PROGRAM TIMER	SLEEP TIMER
0	0	0

#### 1. ON / OFF TIMER

OFF timer : When the clock reaches the set time, the air conditioner will be turned off.



• ON timer : When the clock reaches the set time, the air conditioner will be turned on.



#### 2. PROGRAM TIMER

• The program timer allows the OFF timer and ON timer to be used in combination one time.



• Operation will start from the timer setting (either OFF timer or ON timer) whichever is closest to the clock's current timer setting.

The order of operations is indicated by the arrow in the remote control unit's display.

· SLEEP timer operation cannot be combined with ON timer operation.

#### 3. SLEEP TIMER

If the sleep is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time ON.

#### In the cooling operation mode

When the sleep timer is set, the setting temperature is increased  $2^{\circ}F(1^{\circ}C)$ . It increases the setting temperature another  $2^{\circ}F(1^{\circ}C)$  after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the time of timer setting.



#### In the heating operation mode

When the sleep timer is set, the setting temperature is decreased  $2^{\circ}F(1^{\circ}C)$ . It decreases the setting temperature another  $2^{\circ}F(1^{\circ}C)$  every 30 minutes. Upon lowering 4deg C, the setting temperature is not changed and the operation stops at the time of timer setting.



## **6-2 WIRED REMOTE CONTROLLER**

The Table 5 shows the available timer setting based on the product model.

(Table 5 : Timer settir	ng)
-------------------------	-----

ON TIMER / OFF TIMER	WEEKLY TIMER	TEMPERATURE SET BACK TIMER
0	0	0

#### 1. ON TIMER / OFF TIMER

Same to 6-1 ON / OFF TIMER and shown in those.

#### 2. WEEKLY TIMER

This timer function can set operation times of the each day of the week. All days can be set together, the weekly timer can be used to repeat the timer setting for all of the days.



#### **3. TEMPERATURE SET BACK TIMER**

This timer function can change setting temperature of setting operation times of the each day of the week. This can be together with other timer setting.



#### **1. OPERATION FREQUENCY RANGE**

The operation frequency of the compressor is different based on the operation mode as shown in the table 6.

(·····································				
	Cooling		Hea	ting
	Min	Max	Min	Max
AOU18RLXFZ AOU24RLXFZ	20rps	100rps	24rps	110rps
AOU36RLXFZ	20rps	90rps	20rps	95rps

(Table 6 : Compressor Operation Frequency Range)

#### 2. OPERATION FREQUENCY CONTROL AT START UP

#### For AOU18RLXFZ / AOU24RLXFZ

The compressor frequency soon after the start-up is controlled as shown in the figure 9-1. (Fig.9-1 : Compressor Control at Start-up)



#### For AOU36RLXFZ

The compressor frequency soon after the start-up is controlled as shown in Figure 9-2.

(Fig.9-2 : Compressor Control at Start-up)



## 8. ELECTRONIC EXPANSION VALVE CONTROL

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the Table7.

The compressor frequency, the temperatures detected by the discharge temperature sensor and the outdoor temperature sensor.

Tabler : The public range of the electronic expansion value controly		
	Operation mode	Pulse range
AOU18/ 24/ 36RLXFZ	Cooling /Dry mode	50 ~ 480
	Heating mode	30 ~ 480

(Table7 : The pulse range of the electronic expansion valve control)

\* At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (1000 pulses are input to the closing direction).

## 9. TEST OPERATION CONTROL

• With Wireless Remote Controller ( with TEST RUN button )

Under the condition where the air conditioner runs, press the TEST RUN button, and the test operation control mode will appear.

During test running, the operation lamp and timer lamp of the air conditioner body twinkle simultaneously. Set the test operation mode, and the compressor will continue to run regardless of whether the room temperature sensor detects.

The test operation mode is released if 60 minutes have passed after setting up the test operation.

• With Wired Remote Controller ( without TEST RUN button )

Under the condition where the air conditioner stops, press the MASTER CONTROL button and the FAN CONTROL button simultaneously for 5 seconds or more, and the test operation control mode will appear.

During test running, "a{" will display on the remote controller display.

Set the test operation mode, and the compressor will continue to run regardless of whatever the room temperature sensor detects.

The test operation mode is released if 60 minutes have passed after setting up the test operation.

## 10. PREVENT TO RESTART FOR 3 MINUTES ( 3 MINUTES ST )

The compressor won't enter operation status for 3 minutes after the compressor is stopped, even if any operation is given.

## **11. 4-WAY VALVE EXTENSION SELECT**

At the time when the air conditioner is switched from the Cooling mode to Heating mode, the compressor is stopped, and the 4-way valve is switched in 3 minutes later after the compressor stopped.

## **12. AUTO RESTART**

When the power was interrupted by a power failure, etc. during operation, the operation contents at that time are memorized and when power is recovered, operation is automatically resumed with the memorized operation contents.

	Wireless remote controller	Wired remote controller (When Memory Backup : Disable)	Wired remote controll (When Memory Backup : E	ler Enable)
Operation mode	0	0	0	
Set temperature	0	0	0	
Set air flow	0	0	0	
Thermistor detected position		×	0	
			OFF Timer	X
			ON Timer	X
Timer mode	0	×	WEEKLY Timer	0
			TEMPERRATURE SET BACK Timer	0

(Table 8 : Operation contents memorized when the power is interrupted)

 $\bigcirc$  : Memorize  $\times$  : Not memorize

\*It is necessary to set on the DIP-SW1-No,6 of the wired remote controller, to enable the memory backup. Refer to the installation manual of wired remote controller for details.

## **13. MANUAL AUTO OPERATION**

If MANUAL / AUTO Button is pushed continuous from 3 seconds to 10 seconds, manual auto operation will starts.

If the remote control is lost or battery power dissipated, this function will work without the remote control.

(Table 9 : Manual au	uto operation control)
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Functions	All models
OPERATION MODE	Auto changeover
SETTING TEMP.	75.2°F(24°C)
FAN MODE	Auto
VERTICAL LOUVER	NORMAL
HORIZONTAL LOUVER	NORMAL
TIMER MODE	Continuous (No timer setting available)
SWING OPERATION	OFF
ECONOMY	OFF

## **14. COMPRESSOR PREHEATING**

When the outdoor heat exchanger temperature is lower than Operation temperature (Refer to Table 10) and the heating operation has been stopped for 3 hours, power is applied to the compressor and the compressor is heated.

(By heating the compressor, warm air is quickly discharged when operation is started.) When operation was started, and when the outdoor temperature rises to Release temperature or greater, preheating is over.

Before 24 hour		After 24 hour		
Operation temperature	Release temperature	Operation temperature	Release temperature	
37.4°F(3°C)	44.6°F(7°C)	32°F(0°C)	39.2°F(4°C)	

## 15. FRESH AIR CONTROL( For AU / AR type)

The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as shown in Figure 10.

(Fig. 10 : Fresh Air control)



\*It needs the external relay and power supply.

## 16. EXTERNAL ELECTRICAL HEATER CONTROL (For AR type)

The External Electrical Heater is operated as below.

< Heater : ON condition >

When all of the following conditions are met, external elecrtical heater will operate according to Figure 11.

System type	Heatpump
Operation mode	Heating
Compressor	ON
Indoor fan	ON (S-Lo is excluded)

< Heater : OFF condition >

1). When one of the ON conditions is not met.

2). When Defrost operation or Oil recovery operation starts



(Fig. 11 : External electrical heater control)

## 17. DRAIN PUMP OPERATION( For AU / AR type)

#### **During Cooling / Dry mode**

- 1. When the compressor starts, the drain pump starts simultaneously.
- 2. The drain pump operates continuously for 3 minutes after the compressor is turned off.
- 3. When the compressor stops by the "Anti- freezing protection", the drain pump is turned off in 1 hour after the compressor stops.
- 4. When the water level in the drain pan rises up and then the float switch functions:
  - 1 The compressor, indoor and outdoor fan motor operation are stopped.
  - ② Drain pump operates continuously for 3 minutes after the float switch is turned off. (Almost condensing water may be drained)
- 3 The indoor unit fan motor operates after the float switch is turned off.
- 5. When the float switch turns ON continuously for 3 minutes, "FAILURE INDICATION" operates. (It is necessary to turn off power for release it.)
- 6. When the float switch turns OFF less than 3 minutes, the unit starts Cooling operation.
- (Fig. 12 : Detail of Drain Pump Operation in Cooling / Dry )



#### <Float Switch turns OFF less than 3 minutes>



#### During HEATING / FAN mode / Stop operation

- 1. When the water level in the drain pan rises up and then the float switch functions:
- Drain pump operates continuously for 3 minutes after the float switch is turned off. (Almost condensing water may be drained)
- 2. When the float switch turns ON continuously for 3 minutes, "FAILURE INDICATION" operates. Thereafter, even if the float switch turns OFF, the "FAILURE INDICATION" is not released. (It is necessary to turn off power for release it.)

(Fig. 13 : Detail of Drain Pump Operation in Heating)



## **18. DEFROST OPERATION CONTROL**

#### 1. CONDITION OF STARTING THE DEFROST OPERATION

The defrost operation starts when the outdoor heat exchanger temperature sensor detects the temperature lower than the values shown in Table 11-1, 11-2, 11-3.

## 1-1 NORMAL DEFROST

For AOU18 / 24RLXFZ

(Table 11-1 : Condition of starting defrost operation)

Normal defrost	Compressor integrating	Compressor int operation :45m	egrating in and over	
	operation :Less than 45min.	Less than 6 min. *1 or 10min. *2	After 6 min. *1 or 10min. *2	<ul><li>*1. It means contiguous operation time.</li><li>*2. Compressor stop time:</li></ul>
	Does not o	operate	17.6°F(-8°C) *3 10.3°F(-12°C) *4 6.8°F(-14°C) *5 3.2°F(-16°C) *6	Below 20min. → Select 6min. Above 20min. → Select 10min. *3. Outdoor temp. > 37.4°F(3°C) *4. Outdoor temp. > 30.2°F(-1°C) *5. Outdoor temp. > 23.0°F(-5°C) *6. Outdoor temp. < 23.0°F(-5°C)

#### For AOU36RLXFZ

(Table 11-2 : Condition of starting defrost operation)

Normal defrost	Compressor integrating	Compressor integrating operation :45min and over		
	operation :Less than 45min.	Less than 6 min. *1 or 10min. *2	After 6 min. *1 or 10min. *2	<ul><li>*1. It means contiguous operation time.</li><li>*2. Compressor stop time:</li></ul>
	Does not op	perate	14.0°F(-10°C) *3 10.4°F(-12°C) *4	Below 20min. → Select 6min. Above 20min. → Select 10min.
				3. Outdoor terrip. > 30.2 F(-1 C)

4. Outdoor temp. ≦ 30.2°F(-1°C)

#### **1-2. INTEGRATING DEFROST**

#### For AOU18 / 24 / 36RLXFZ

(Table 11-3 : Condition of starting defrost operation)

Integrating defrost	Compressor integrating of	operation time
-	More than 210 minutes (For continuous operation)	Less than 10 minutes <b>*</b> (For intermittent operation)
	When the compressor is stopped, If detected outside air temp. at 35.6°F(2°C)	OFF count of the compressor 40 times ( at outside air temp. < 35.6°F(2°C)

If the compressor continuous operation time is less than 10 minutes, the OFF number of the compressor is counted.

If any defrost operated, the compressor OFF count is cleared.

#### 2. CONDITION OF THE DEFROST OPERATION COMPLETION

Defrost operation is released when the conditions become as shown in Table 12-1, 12-2.

#### For AOU18 / 24RLXFZ

(Table 12-1 : Defrost release condition)

Release Condition Outdoor heat exchanger temperature sensor value is higher than 50.0°F(10°C) or Compressor operation time has passed 15 minutes.

#### For AOU36RLXFZ

(Table 12-2 : Defrost release condition)

**Release Condition** 

Outdoor heat exchanger temperature sensor value is higher than 53.3°F(12°C) or Compressor operation time has passed 15 minutes.

#### 3. Defrost Flow Chart

The defrosting shall proceed by the integrating operation time, outdoor temperature and outdoor heat exchanger temperature as follows.

#### For AOU18 / 24RLXFZ



#### For AOU36RLXFZ



#### 1. DISCHARGE GAS TEMPERATURE OVER RISE PREVENTION CONTROL

The discharge gas thermosensor (discharge thermistor : Outdoor side) will detect discharge gas temperature.

When the discharge temperature becomes higher than I ,the compressor frequency is decreased 20rps, and it continues to decrease the frequency for 20rps every 120 seconds until the temperature becomes lower than II.

When the discharge temperature becomes lower than II, the control of the compressor frequency is released.

When the discharge temperature becomes higher than III, the compressor stops. When the discharge temperature becomes lower than 176°F(80°C), the compressor operates.

	Tenperrature I	Tenperrature II	Tenperrature III
AOU18 / 24RLXFZ	220°F(105°C)	203°F (95°C)	230°F(110°C)
AOU36RLXFZ	230°F(110°C)	212°F(100°C)	239°F(115°C)

(Table 13 : Discharge Temperature Over Rise Prevension Control / Release Temperature)

#### 2. CURRENT RELEASE CONTROL

The compressor frequency is controlled so that the outdoor unit input current does not exceeds the current limit value that was set up with the outdoor temperature.

The compressor frequency returns to the designated frequency of the indoor unit at the time when the frequency becomes lower than the release value.

#### 3. ANTI-FREEZING CONTROL (Cooling mode)

When the indoor unit heat exchanger and 2-way valve temperature becomes lower than I, the compressor frequency is decreased 20rps, and it continues to decrease the frequency for 20rps every 120 seconds until the temperature becomes higher than II.

This operation is not released until both the temperature of the indoor unit heat exchanger and 2-way valve temperature exceed the release temperature.

	Tenper	Tenperrature I		Tenperrature II	
Outside air Temperature	Indoor Heat Ex. Temperature	2-way valve Temperature	Indoor Heat Ex. Temperature	2-way valve Temperature	
≧ 53.6°F(12°C)	37.4°F(3°C)	35.6°F(2°C)	42.8°F(6°C)	41.0°F(5°C)	
< 53.6°F(12°C)	37.4°F(3°C)	35.6°F(2°C)	55.4°F(13°C)	53.6°F(12°C)	

(Table 14 : Anti-freezing Protection Operation / Release Temperature)

#### 4. COOLING PRESSURE OVER RISE PROTECTION

When the outdoor unit heat exchange sensor temperature rises to  $158.9 \pm 6^{\circ}F(70.5 \pm 3^{\circ}C)$  or greater, the compressor is stopped and error display is indicated.

#### 5. HIGH TEMPERATURE RELEASE CONTROL (HEATING MODE)

On heating mode, the compressor frequency is controlled as following based on the detection value of the indoor heat exchanger temperature sensor.

(Fig 14 : Heating Overload Protection Control)

Indoor heat exchange temperature



Outdoor heat exchange	In one operation of the indoor unit : Qu air than		All indoor unit opeate, : Qu air	
tempreture	A°F	B°F	A°F	B°F
	(A°C)	(B°C)	(A°C)	(B°C)
15.8°F(-9°C)≦ Th	125.6°F	122.0°F	118.4°F	114.8°F
	(52°C)	(50°C)	(48°C)	(46°C)
12.2°F(-11°C)≦ Th<15.8°F(-9°C)	125.6°F	122.0°F	118.4°F	114.8°F
	(52°C)	(50°C)	(48°C)	(46°C)
8.6°F(-13°C) ≦ Th<12.2°F(-11°C)	125.6°F	118.4°F	118.4°F	114.8°F
	(52°C)	(48°C)	(48°C)	(46°C)
5.0°F(-15°C) ≦ Th<8.6°F(-13°C)	122.0°F	114.8°F	118.4°F	114.8°F
	(50°C)	(46°C)	(48°C)	(46°C)
Th <5.0°F(-15°C)	118.4°F	111.2°F	118.4°F	114.8°F
	(48°C)	(44°C)	(48°C)	(46°C)

#### 6. HIGH PRESSURE PROTECTION

(1). When the pressure switch becomes OFF (Open : higher than 609.2 psi / 4.2 MPa), the compressor is stopped.
It is released when the pressure switch becomes ON (Close : lower than 464.1 psi / 3.2 MPa) after 3 minutes of compressor stop.

(2). When the pressure switch is opened for 10 seconds from power on, all of outdoor unit operation is stopped. The outdoor unit will start up if the pressure switch is returned to ON after 10 seconds has passed. When 10 minutes (Cooling) or 3 minutes (Heating) has passed from the compressor stop and pressure switch becomes ON, protection is released and the compressor will restart.

#### 7. COMPRESSOR TEMPERATURE PROTECTION

Compressor temperature sensor is monitoring the compressor temperature. When the compressor temperature sensor detects higher than Temperature I, the compressor is stopped.

When 3 minutes has passed from the compressor stop and the compressor temperature sensor detects lower than Temperature II, protection is released and the compressor will restart.

	Temperature I	Temperature II
AOU18RLXFZ	230°F	
AOU24RLXFZ	(110°C)	176°F
AOU36RLXFZ	257°F	(80°C)
	(125°C)	



## Slim Duct / Compact Cassette Compact Wall Mounted / Wall Mounted type

INVERTER (MULTI)

**2. TROUBLE SHOOTING** 

## 2-1-1 INDOOR UNIT AND WIRED REMOTE CONTROLLER DISPLAY

Please refer the flashing pattern as follows.

The Operation, Timer, Economy lamps operate as follows according to the error contents.

	In	door Unit Displ	lay	Wired Remote	Trouble
Error Contents	Operation (Green)	Timer <b>(Orange)</b>	Economy (Green)	Controller Display	shooting
Serial Communication Error	1 times	1 times	Continuous	11	1,2
Wired Remote Controller Communication Error	1 times	2 times	Continuous	12	3
Indoor Unit Capacity Error	2 times	2 times	Continuous	22	4
Indoor Unit Model Information Error EEPROM Access Abnormal	3 times	2 times	Continuous	32	5
Manual Auto Switch Error	3 times	5 times	Continuous	35	6
Indoor Room Thermistor Error	4 times	1 times	Continuous	41	7
Indoor Heat Ex. Thermistor Error	4 times	2 times	Continuous	42	8
Indoor Unit Fan Motor Error	5 times	1 times	Continuous	51	9
Drain pump Error	5 times	3 times	Continuous	53	10
Outdoor Unit Model Information Error	6 times	2 times	Continuous	62	11
Active Filter Error	6 times	4 times	Continuous	64	12
IPM Error	6 times	5 times	Continuous	65	13
Discharge Thermistor Error	7 times	1 times	Continuous	71	14
Compressor Thermistor Error	7 times	2 times	Continuous	72	15
Heat Ex. Thermistor Error	7 times	3 times	Continuous	73	16
Outdoor Thermistor Error	7 times	4 times	Continuous	74	17
2-way valve Thermistor Error	7 times	6 times	Continuous	76	18
3-way valve Thermistor Error	7 times	6 times	Continuous	76	19
Heat Sink Thermistor Error	7 times	7 times	Continuous	77	20
High Pressure Switch Error	8 times	6 times	Continuous	86	21
Over Current Error	9 times	4 times	Continuous	94	22
Compressor Control Error	9 times	5 times	Continuous	95	23
Outdoor Unit Fan Motor Error	9 times	7 times	Continuous	97	24
4 Way Valve Error	9 times	9 times	Continuous	99	25
Discharge Temp. Error	10 times	1 times	Continuous	A1	26
Compressure Temp. Error	10 times	3 times	Continuous	A3	27

## 2-1-2 WIRED REMOTE CONTROLLER DISPLAY

#### 1. SELF - DIAGNOSIS

When " Er " in Temperature Display is displayed, inspection of the air conditioning system is necessary. Please consult authorized service personnel.



ex. Self-diagnosis check

#### 2. ERROR CODE HISTORY DISPLAY

Up to 16 memorized error codes may be displayed for the indoor unit connected to the remote controller.



## 2-1-3 OUTDOOR UNIT DISPLAY

#### 1. ERROR DISPLAY

Error Contents	LED1	LED2	LED3	LED4	Trouble shooting
Serial Communication Error (Outdoor unit to Indoor unit A)	● 1 time	OFF	OFF	OFF	- 2
Serial Communication Error (Outdoor unit to Indoor unit B)	OFF	1 time	OFF	OFF	
Serial Communication Error (Outdoor unit to Indoor unit C)	OFF	OFF	1 time	OFF	
Serial Communication Error (Outdoor unit to Indoor unit D)	OFF	OFF	OFF	1 time	
Discharge Thermistor Error	• 2 times	OFF	OFF	OFF	14
Heat Ex. Thermistor Error	● 3 times	OFF	OFF	OFF	16
Outdoor Thermistor Error	• 4 times	OFF	OFF	OFF	17
2-way Valve Thermistor Error (for Indoor unit A)	● 5 times	OFF	OFF	OFF	18
2-way Valve Thermistor Error (for Indoor unit B)	OFF	● 5 times	OFF	OFF	
2-way Valve Thermistor Error (for Indoor unit C)	OFF	OFF	• 5 times	OFF	
2-way Valve Thermistor Error (for Indoor unit D)	OFF	OFF	OFF	● 5 times	
3-way Valve Thermistor Error (for Indoor unit A)	• 6 times	OFF	OFF	OFF	19
3-way Valve Thermistor Error (for Indoor unit B)	OFF	• 6 times	OFF	OFF	
3-way Valve Thermistor Error (for Indoor unit C)	OFF	OFF	• 6 times	OFF	
3-way Valve Thermistor Error (for Indoor unit D)	OFF	OFF	OFF	• 6 times	
Compressor Thermistor Error	7 times	OFF	OFF	OFF	15
Heat Sink Thermistor Error	8 times	OFF	OFF	OFF	20
High Pressure switch 1 Error	9 times	OFF	OFF	OFF	21
High Pressure switch 2 Error	10 times	OFF	OFF	OFF	
Indoor Unit Capactiy Error	11 times	OFF	OFF	OFF	4
Over Current Error	12 times	OFF	OFF	OFF	22
Compressor Control Error	● 13 times	OFF	OFF	OFF	23
IPM Error	14 times	OFF	OFF	OFF	13
Outdoor Unit fan motor Error	15 times	OFF	OFF	OFF	24
Outdoor Unit PCB Microcomputer Communication Error	● 17 times	OFF	OFF	OFF	11
Discharge Temp. Error	18 times	OFF	OFF	OFF	26
Compressor Temp. Error	• 19 times	OFF	OFF	OFF	27
4-way Valve Error	• 20 times	OFF	OFF	OFF	25
Outdoor Unit PCB Model Information Error	• 21 times	OFF	OFF	OFF	11
Active Filter Error	• 22 times	OFF	OFF	OFF	12

• : Flashing

#### 2. ERROR DISPLAY METHOD

Outdoor LED Blink (1 to 22 times) 0.5sec ON / 0.5sec OFF blinking



## **2-2 TROUBLE SHOOTING WITH ERROR CODE**







Trouble shooting 4 INDOOR UNIT Error Method: Indoor Unit Capacity Error	Indicate or Display: Refer to error code table.		
Detective Actuators:	Detective details:		
All indoor unit	The total capacity of the indoor unit if it is install beyond.		
Forecast of Cause : 1. The selection of indoor units is inco	orrect 2. Main PCB(Outdoor unit) failure		
Check Point 1 : Check the total capacity of	indoor unit		
<ul> <li>Check the total capacity of the connected indoor units.</li> <li>&gt; If abnormal condition is found, correct it by referring to Installation Manual or Design &amp; Technical Manual.</li> </ul>			
ок			
Check Point 2 : Replace Main PCB			



voltage than normal, and it can not change a partial contents. (Rewriting shall be done

There is a limit in a number of rewriting.

upon erasing the all contents.)

Trouble shooting 6 <u>INDOOR UNIT Error Method:</u> Manual Auto Switch Error	Indicate or Display: Refer to error code table.
Detective Actuators: Indoor Unit Controller PCB Indicator PCB Manual Auto Switch	Detective details: When the Manual Auto Switch becomes ON for consecutive 60 or more seconds.
Forecast of Cause : 1. Manual Auto Switch failure 2. Cor	ntroller PCB and Indicator PCB failure



ок

Check Point 2 : Replace Controller PCB and Indicator PCB

▶ If Check Point 1 do not improve the symptom, replace Controller PCB and Indicator PCB.


If the voltage does not appear, replace Controller PCB and execute the check operation again.



If the voltage does not appear, replace Controller PCB and execute the check operation again.

#### Trouble shooting 9 INDOOR UNIT Error Method:

Indicate or Display:

Refer to error code table.

#### Indoor Unit Fan Motor Error

#### Detective Actuators:

#### Detective details:

Indoor unit Controller PCB Indoor unit fan motor When the condition that actual frequency of Indoor Fan is below 1/3 of target frequency is continued more than 56 seconds.

#### Forecast of Cause:

1. Fan rotation failure 2. Fan motor winding open 3. Motor protection by surrounding temperature rise 4. Control PCB failure 5. Indoor unit fan motor failure

Check Point 1 : Check rotation of Fan

Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)
 >If Fan or Bearing is abnormal, replace it.

OK

Check Point 2 : Check ambient temp. around motor

 Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
 >>Upon the temperature coming down, restart operation.



Check Point 3 : Check Indoor unit fan motor

Check Indoor unit fan motor. (PARTS INFORMATION 4)

>>If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



Check Point 4 : Replace Controller PCB

▶ If Check Point 1- 3 do not improve the symptom, replace Controller PCB.

Trouble shooting 10 INDOOR UNIT Error Method: Drainage Error	Indicate or Display: Refer to error code table.
Detective Actuators: Indoor Unit Controller PCB Circuit Float Switch	Detective details: When Float switch is ON for more than 3 minutes.

Forecast of Cause : 1. Float switch failure 2. Shorted connector/wire 3. Controller PCB failure 4. Drain pump failure 5. Hose clogging





#### Note : EEPROM

EEPROM(Electronically Erasable and Programmable Read Only Memory) is a nonvolatile memory which keeps memorized information even if power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.





Trouble shooting 14 <u>OUTDOOR UNIT Error Method:</u> Outdoor Discharge Thermistor Error	Indicate or Display: Refer to error code table.							
Detective Actuators: Outdoor Unit Main PCB Circuit Discharge Pipe Temperature Thermistor	<b>Detective details:</b> When Discharge Pipe Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.							
Forecast of Cause :         1. Connector connection failure       2. Thermistor failure       3. Main PCB failure								

Check Point 1 : Check connection of Connector	
<ul> <li>Check if connector is removed.</li> <li>Check erroneous connection.</li> </ul>	

Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

ОК

V											
Check Point 2 : Remove connector and check Thermistor resistance value											
Thermistor Characteristics (Approx. value)											
Temperature(°F)	32°F	41°F	50°F	59°F	68°F	86°F	104°F	122°F	140°F	] 🖉 🛛	
Resistance Value (k $\Omega$ )	169	130	101	79.1	62.5	40.0	26.3	17.8	12.3	]	
										-	
Temperature(°F)	158°F	176°F	194°F	212°F	248°F						
Resistance Value (k $\Omega$ )	8.69	6.27	4.60	3.43	2.00						
▶ If Thermistor is either open or shorted, replace it and reset the power.											

οκ

Check Point 3 : Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



THERMISTOR (COMPRESSOR) THERMISTOR (PIPE) THERMISTOR (OUTDOOR) ō THERMIST (DISCHAR C THERMI HEAT BROWN BROWN BLACK BLACK BLUE 12 12 12 12 12 CN25 CN26 CN23 CN22 CN21 If the voltage does not appear, replace Main PCB.



▶ If the voltage does not appear, replace Main PCB.

1 2

**CN26** 

12

**CN25** 

Ш

1 2

**CN23** 

В

12

**CN22** 

12

**CN21** 

Trouble shooting 16	Indicate or Display:						
OUTDOOR UNIT Error Method: Heat Ex. Thermistor Error	Refer to error code table.						
Detective Actuators:	Detective details:						
Outdoor Unit Main PCB Circuit Heat Exchanger Temperature Thermistor	When Heat Exchanger Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.						
Forecast of Cause : 1. Connector connection failure 2. Thermistor failure 3. Main PCB failure							
Check Point 1 : Check connection of Connection	ector						
Check if connector is removed							

Check if connector is removed.
Check erroneous connection.

Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

ок

Check Point 2 : Remove connector and check Thermistor resistance value											
Thermistor Characteristics (Approx. value)											$\Omega$
Temperature(°F)	14°F	23°F	32°F	41°F	50°F	59°F	68°C	77°F	86°F		28
Resistance Value (k $\Omega$ )	27.8	21.0	16.1	12.4	9.63	7.56	5.98	4.77	3.84		
	_			_						•	

▶ If Thermistor is either open or shorted, replace it and reset the power.

ок

Check Point 3 : Check voltage of Main PCB (DC5.0V) D)( Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V) 00 OR) THERMISTOR (OUTDOOD) THERMISTOR (PIPE) õ COMPRES THERMIST (DISCHARC **THERMIST** BROWN BROWN BLACK BLACK BLUE 12 12 12 12 1 2 **CN25** CN26 **CN23 CN22** CN21 If the voltage does not appear, replace Main PCB.

Trouble shooting 17 <u>OUTDOOR UNIT Error Method:</u> Outdoor Thermistor Error	Indicate or Display: Refer to error code table.
Detective Actuators:	Detective details: When Outdoor Temperature Thermistor open or short-circuit is
Outdoor Temperature Thermistor	detected at power ON or while running the compressor.

#### Forecast of Cause :

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

- Check if connector is removed.

Check erroneous connection.

Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

OK

Check Point 2 : Remove connector and check Thermistor resistance value									
Thermistor Characteristics (Approx. value)									
Temperature(°F)	-4°F	14°F	23°F	32°F	41°F	50°F	59°F	68°F	$\bigotimes \$$
Resistance Value (kΩ)	115	62.3	46.6	35.2	26.9	20.7	16.1	12.6	
Temperature(°F)	86°F	104°F	122°F	140°F	158°F				
Resistance Value (k $\Omega$ )	7.97	5.18	3.45	2.36	1.65				
▶ If Thermistor is either ope	en or shor	ted, repla	ce it and	reset the	power.				



Check Point 3 : Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)





▶ If the voltage does not appear, replace Main PCB.

Trouble shooting 19	Indicate or Display:
OUTDOOR UNIT Error Method:	
2-way valve Thermistor Error	Refer to error code table.

#### Detective details:

Outdoor Unit Main PCB Circuit 2-way valve Temperature Thermistor When 2-way valve Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

**Detective Actuators:** 

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

Check Point 1 : Check connection of Connector

- Check if connector is removed.

Check erroneous connection.

Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

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Check Point 2 : Remove connector and check Thermistor resistance value									
Thermistor Characteristics (Approx. value)									
Temperature(°F)	14°F	23°F	32°F	41°F	50°F	59°F	68°F	86°F	$\bigotimes$
Resistance Value (k $\Omega$ )	312	233	176	134	103	80.3	62.9	39.6	
				1				1	
Temperature(°F)	104°F	122°F	140°F	158°F	176°F	194°F	212°F		
Resistance Value ( $k\Omega$ )	25.6	17.1	11.6	8.12	5.78	4.19	3.09		
► If Thermistor is either open or shorted, replace it and reset the power.									

ок

Check Point 3 : Check voltage of Main PCB (DC5.0V) Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V) VALVE THERMISTOR A, B BLACK 2-WAY VALVE A 11 WHITE RED 2|2 WHITE 3-WAY VALVE A WHITE 414 CN39 WHITE 2-WAY VALVE B 55 66 WHITE BLUE WHITE 77 88BLACK 3-WAY VALVE B WHITE WHITE VALVE THERMISTOR D (For AOU36RLXFZ) BLACK 1 1 2-WAY VALVE C RED 22 33 44 GRAY RFD 4 €────────────────────────────── BROWN RED 5 CN40 RED 55 66 2-WAY VALVE D ORANGE RED RED GREEN 3-WAY VALVE D 77 RED 88 RED ▶ If the voltage does not appear, replace Main PCB.

Trouble shooting 19 OUTDOOR UNIT Error Method:

thod:

3-way valve Thermistor Error

Indicate or Display:

Refer to error code table.

#### Detective details:

Outdoor Unit Main PCB Circuit 3-way valve Temperature Thermistor When 3-way valve Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.

Forecast of Cause :

**Detective Actuators:** 

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

Check Point 1 : Check connection of Connector

Check if connector is removed.

- Check erroneous connection.

Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

## ок

Check Point 2 : Remove connector and check Thermistor resistance value									
Thermistor Characteristics (Approx. value)									
Temperature(°F)	14°F	23°F	32°F	41°F	50°F	59°F	68°F	86°F	
Resistance Value (k $\Omega$ )	312	233	176	134	103	80.3	62.9	39.6	
									-
Temperature(°F)	104°F	122°F	140°F	158°F	176°F	194°F	212°F		
Resistance Value (k $\Omega$ )	25.6	17.1	11.6	8.12	5.78	4.19	3.09		
▶ If Thermistor is either ope	en or shor	ted. repla	ce it and	reset the	oower.			I	

## ок

Check Point 3 : Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



If the voltage does not appear, replace Main PCB.

Trouble shooting 20 <u>OUTDOOR UNIT Error Method:</u> Heat Sink Thermistor Error	Indicate or Display: Refer to error code table.
Detective Actuators:	Detective details:
Outdoor Unit Main PCB Circuit Heat Sink Temperature Thermistor	When Heat Sink Temperature Thermistor open or short-circuit is detected at power ON or while running the compressor.
Forecast of Cause :	
1. Connector connection failure	2. Thermistor failure 3. Main PCB failure
Check Point 1 : Check connection of Co	onnector
Check if connector is removed.     Check erroneous connection.	

- Check if thermistor cable is open.

>>Upon correcting the removed connector or mis-wiring, reset the power.

ΟΚ

Check Point 2 : Remove co	nnector a	and check	<pre>&lt; Thermis</pre>	stor resist	ance val	ue			
Thermistor Characteristics (Approx. value)									
Temperature(°F)	32°F	41°F	50°F	59°F	68°F	86°F	104°F	122°F	$\bigotimes$
Resistance Value (k $\Omega$ )	52.7	40.8	31.9	25.1	20.0	13.0	8.61	5.88	
Temperature(°F)	140°F	158°F	176°F	194°F	212°F	248°F			
Resistance Value (k $\Omega$ )	4.10	2.92	2.12	1.57	1.18	0.76			
	•								
If Thermistor is either operation	en or shor	ted, repla	ce it and	reset the	power.				

DC

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Check Point 3 : Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ If the voltage does not appear, replace Main PCB.



- Characteristics of pressure switch

PF	RESSURE SWITCH 1 (CN3	7)	• PF	RESSURE SWITCH 2 (CN3	6)
		Pressure switch 1			Pressure switch 2
	Contact : Short $\Rightarrow$ Open	608.7 ± 14.5 PSI		Contact : Short $\Rightarrow$ Open	536.2 <b>–</b> 29.0 PSI
	Contact : Open $\Rightarrow$ Short	463.8±21.7 PSI		Contact : Open $\Rightarrow$ Short	420.1 ± 29. 0PSI

Trouble shooting 22 OUTDOOR UNIT Error Method:IndOver Current ErrorRDetective Actuators: Outdoor unit Main PCB CompressorDet "P p *Forecast of Cause : 1. Outdoor Heat Exchange	Active details: Protection stop by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times. The number of generations is reset if the start-up of the compressor succeeds.
Out DOOR UNIT Error Method:       R         Over Current Error       Detective Actuators:         Outdoor unit Main PCB       "F         Compressor       *         Forecast of Cause :       1. Outdoor Heat Exchart	Refer to error code table. tective details: Protection stop by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times. The number of generations is reset if the start-up of the compressor succeeds.
Detective Actuators:       Det         Outdoor unit Main PCB       "P         Compressor       *         Forecast of Cause :       1. Outdoor Heat Exchart	<b>Exerctive details:</b> <b>Protection stop</b> by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times. The number of generations is reset if the start-up of the compressor succeeds.
Detective Actuators:       Det         Outdoor unit Main PCB       "P         Compressor       p         *       *         Forecast of Cause :       1. Outdoor Heat Exchart	<b>Protection stop</b> by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times. The number of generations is reset if the start-up of the compressor succeeds.
Outdoor unit Main PCB Compressor p * <u>Forecast of Cause :</u> 1. Outdoor Heat Exchan	Protection stop by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times. The number of generations is reset if the start-up of the compressor succeeds.
Forecast of Cause : 1. Outdoor Heat Exchan	
2. Outdoor Fan Operatio 3. Main PCB 4. Inverter compressor f	nger clogged on failure failure (lock, winding short)
Check Point 1 : Check ambient temp. around r	motor,Heat Exchanger
<ul> <li>Check excessively high temperature around the m (If there is any surrounding equipment that causes)</li> <li>Is there anything obstructing the air distribution cir</li> <li>Is there any clogging of Outdoor Heat Exchanger?</li> <li>&gt;Upon the temperature coming down, restart</li> </ul>	notor. s heat) rcuit? ? <b>t operation.</b>
ок	
Check Point 2 : Check Outdoor Fan	
<ul> <li>Is the Fan rotating by hand when operation is off a</li> <li>&gt; If the Fan Motor is locked, replace it.</li> </ul>	?
ок	
Check Point 3: Replace Main PCB	
▶ If Check Point 1,2 do not improve the sympt	tom, change Main PCB.
ок	
Check Point 4: Replace Compressor	
▶ If Check Point 3 do not improve the sympton	m, change Compressor.

Trouble shooting 23 OUTDOOR UNIT Error Method: Compressor Control Error	Indicate or Display: Refer to error code table.
<u>Detective Actuators:</u> Outdoor unit Main PCB Compressor	<ul> <li>Detective details:</li> <li>① While running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops.</li> <li>② After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again.</li> <li>③ If ① and ② repeats 5 times, the compressor stops permanently.</li> </ul>

Forecast of Cause :

1. Defective connection of electric components 2. Main PCB failure 3. Compressor failure



Trouble shooting 24 OUTDOOR UNIT Error Method: Outdoor Unit Fan Motor Error	Indicate or Display: Refer to error code table.
Detective Actuators:	Detective details:
Outdoor unit Main PCB Outdoor unit fan motor	<ol> <li>When outdoor fan rotation speed is less than 100rpm in 20 seconds after fan motor starts, fan motor stops.</li> <li>After fan motor restarts, if the same operation within 60sec is repeated 3 times in a row, compressor and fan motor stops.</li> <li>If ① and ② repeats 5 times in a row, compressor and fan motor stops permanently.</li> </ol>

Forecast of Cause:

- 1. Fan rotation failure 2. Motor protection by surrounding temperature rise 3. Main PCB failure
- 4. Outdoor unit fan motor failure





▶ If Check Point 1-4 do not improve the symptom, replace Controller PCB of Indoor unit.



Trouble shooting 27 <u>OUTDOOR UNIT Error Method:</u> Compressor Temp. Error	Indicate or Display: Refer to error code table.
Detective Actuators:	Detective details:
Compressor temperature thermistor	"Protection stop by "compressor temperature $\geq 230^{\circ}F(18/24type)/257^{\circ}F(36type)$ during compressor operation"" generated 2 times within 24 hours.

Forecast of Cause :	1. 3-way valve not opened	2. EEV defective, strainer clogged
	4. Compressor temperature thermistor failure	5. Insufficient refrigerant
	6. Main PCB failure	C C

<Heating operation>





## 2-3 TROUBLE SHOOTING WITH NO ERROR CODE

Trouble shooting 28

Forecast of Cause:

Indoor Unit - No Power

Power Supply failure
 External cause
 Electrical Components defective

Check Point 1 : Check Installation Condition - Isn't the breaker down? Check loose or removed connection cable. >>If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual. OK Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise) Instant drop ----- Check if there is a large load electric apparatus in the same circuit. Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit. Noise ----- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding. OK AC **Check Point 3 : Check Electrical Components** Ο Õ Check the voltage of power supply. >> Check if AC187 - 253V appears at Outdoor Unit Terminal L1 - L2. YES - Check Fuse of between of Terminal and Filter PCB. >> If Fuse is open, check if the wiring between Terminal and Filter PCB is loose, and replace Fuse. Check Varistor in Filter PCB. >> If Varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace Varistor. Upon checking the normal power supply, replace Varistor. OK Check Point 4 : Replace Filter PCB ▶ If Check Point 1- 3 do not improve the symptom, replace Filter PCB.

#### Trouble shooting 29

Outdoor Unit - No Power

Check Point 1 : Check Installation Condition

Forecast of Cause:

- 1. Power Supply failure 2. External cause
- 3. Electrical Components defective

- Isn't the breaker down? - Check loose or removed connection cable. >>If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual. .OK Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise) Instant drop ----- Check if there is a large load electric apparatus in the same circuit. • Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit. Noise ----- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding. OK **Check Point 3 : Check Electrical Components** - Check the voltage of power supply. >> Check if AC187 - 253V appears at Outdoor Unit Terminal L1 - L2. YES · Check Fuse in Main PCB. >> If Fuse is open, check if the wiring between Terminal and Main PCB is loose, and replace Fuse. YES Check Active Filter Module. (PARTS INFORMATION 6) >> If Active Filter Module is abnormal, replace it. OK Check Point 4 : Replace Main PCB ▶ If Check Point 1- 3 do not improve the symptom, replace Main PCB.

#### Trouble shooting 30

No Operation (Power is ON)

Forecast of Cause:

- 1. Setting/ Connection failure 2. External cause
- 3. Electrical Component defective

Check Point 1 : Check indoor and outdoor installation condition - Indoor Unit - Check incorrect wiring between Indoor Unit - Remote Control. Or, check if there is an open cable connection. • Are these Indoor unit, Outdoor unit, and Remote control suitable model numbers to connect? >> If there is some abnormal condition, correct it by referring to Installation manual and Data & Technical Manual. OK Turn off Power and check/ correct followings. Is there loose or removed communication line of Indoor unit and Outdoor unit? OK Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise) - Instant drop ----- Check if there is a large load electric apparatus in the same circuit. Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit. Noise ----- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding. OK Check Point 3 : Check Wired Remote Controller and Controller PCB - Check Voltage at terminal 1-3 of Controller PCB or Communication PCB. (Power supply to Remote Control) Cassette, Duct Type : CN14 Wall mount Type : CN6 Conpact Wall mount Type : CN305(UTY-XCBXZ1) >> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control >> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again) >> Check Indoor unit fan motor. (PARTS INFORMATION 4) If it is normal, replace Controller PCB. If it is abnormal, replace Indoor unit fan motor and Controller PCB. >> If the symptom does not change by above Check 1, 2, 3, replace Main PCB of Outdoor unit.

#### Trouble shooting 31

No Cooling / No Heating

#### Forecast of Cause:

1. Indoor Unit error 2. Outdoor Unit error

- 3. Effect by Surrounding environment
- 4. Connection Pipe / Connection Wire failure 5. Refrigeration cycle failure

Check Point 1 : Check Indoor Unit

- Does Indoor unit FAN run on HIGH FAN?
- Is Air filter dirty?
- Is Heat exchanger clogged?
- Check if Energy save function is operated.

,OK

Check Point 2 : Check Outdoor Unit Operation

· Check if Outdoor unit is operating

- Check any objects that obstruct the air flow route.
- · Check clogged Heat exchanger.
- Is the Valve open?

,ок

Check Point 3 : Check Site Condition

- Is capacity of Indoor unit fitted to Room size?
- Any windows open? Or direct sunlight ?



Check Point 4 : Check Indoor/ Outdoor Installation Condition

Check connection pipe

(specified pipe length & Pipe diameter?)

OK

Check any loose or removed communication line.
 >> If there is an abnormal condition, correct it by

referring to Installation Manual or Data & Technical

Manual.

Check Point 5 : Check Refrigeration Cycle

Check if Strainer is clogged (Refer to the figure at right).

Measure Gas Pressure and if there is a leakage, correct it.
 > When recharging the refrigerant, make sure to perform

vacuuming, and recharge the specified amount.

Check EEV (PARTS INFORMATION 3)

Check Compressor (PARTS INFORMATION 1,2)

#### Attention

(PSI)

 $\bigcirc$ 

Strainer normally does not have temperature difference between inlet and outlet as shown in 0, but if there is a difference like shown in 0, there is a possibility of inside clogged. In this case, replace Strainer.









Is Fan rotating?

## 2-4 SERVICE PARTS INFORMATION



#### SERVICE PARTS INFORMATION 2

Inverter Compressor

Check Point 1 : Check Connection





Check Point 3 : Replace Main PCB

▶ If the symptom does not change with above Check 1, 2, replace Main PCB.

#### SERVICE PARTS INFORMATION 3

Outdoor unit Electronic Expansion Valve ( EEV )

#### Check Point 1 : Check Connections







#### For AOU36RLXFZ







► If it does not appear, replace Main PCB.

Check Point 4 : Check Noise at start up

- Turn on Power and check operation noise.
- If an abnormal noise does not show, replace Main PCB.



#### Check Point 6 : Check Strainer

Strainer normally does not have temperature difference between inlet and outlet as shown in ①, but if there is a difference as shown in (2), there is a possibility of inside clogged. In this case, replace Strainer.



#### SERVICE PARTS INFORMATION 4

Indoor unit fan motor

Check Point 1 : Check rotation of Fan

Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)
 >If Fan or Bearing is abnormal, replace it.

Check Point 2 : Check resistance of Indoor Fan Motor

 Refer to below. Circuit-test "Vm" and "GND" terminal. (Vm: DC voltage, GND: Ground terminal)
 >If they are short-circuited (below 300 kΩ), replace Indoor fan motor and Controller PCB.

For Wall Mount, Conpact Wall Mount Type

Pin number (wire color)	Terminal function (symbol)
1 (Blue)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Ground terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

#### For Cassette, Duct Type

Pin number (wire color)	Terminal function (symbol)
1 (Brown)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Ground terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

#### SERVICE PARTS INFORMATION 5

Outdoor unit fan motor

Check Point 1 : Check rotation of Fan

Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)
 >If Fan or Bearing is abnormal, replace it.

Check Point 2 : Check resistance of Outdoor Fan Motor

Refer to below. Circuit-test "Vm" and "GND" terminal.
 (Vm: DC voltage, GND: Ground terminal)
 >If they are short-circuited (below 300 kΩ), replace Outdoor fan motor and Main PCB.

#### For AOU18 / 24RLXFZ

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Ground terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)

#### For AOU36RLXFZ

Pin number (wire color)	Terminal function (symbol)		
1 (Red)	DC voltage (Vm)		
2	No function		
3	No function		
4 (Black)	Ground terminal (GND)		
5 (White)	Control voltage (Vcc)		
6 (Yellow)	Speed command (Vsp)		
7 (Blue)	Feed back (FG)		

#### SERVICE PARTS INFORMATION 6

Active filter module







# Slim Duct / Compact Cassette Compact Wall Mounted / Wall Mounted type

INVERTER (MULTI)

**3. REPLACEMENT PARTS** 

## 3-1 AOU18/ 24RLXFZ

## **3-1-1 PARTS LAYOUT DRAWING**





## 3-1-2 DISASSEMBLY PROCESS (AOU18/ 24RLXFZ)

#### 1. Service Panel sub assy removal



### 2. Top Panel sub assy removal


#### 3. Inverter Box removal

- Remove the 6 mounting screws.
- Remove the power supply & connection cord.
- Remove the connectors connected to Main PCB. (Thermistor, EEV, and so on)
- Remove the Inverter Box upward.



#### 4. Inverter Box Cover removal















### 9. Thermo Holder removal



## 10. Right Panel sub assy removal



# 3-2 AOU36RLXFZ

# **3-2-1 PARTS LAYOUT DRAWING**





# 3-2-2 DISASSEMBLY PROCESS (AOU36RLXFZ)

#### 1. Service Panel sub assy removal



#### 2. Top Panel sub assy removal



#### 3. Inverter Box removal

- Remove the 6 mounting screws.
- Remove the power supply & connection cord.
- Remove the connectors connected to Main PCB. (Thermistor, EEV, and so on)
- Remove the Inverter Box upward.



#### 4. Inverter Box Cover removal













#### 8. Valve Cover sub assy removal



## 9. Thermo Holder removal



## 10. Right Panel sub assy removal





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